KANSASWORKS STATE BOARD

AGENDA

Wednesday, August 5, 2020
10:00 AM – Noon

Join Microsoft Teams Meeting
+1 785-414-8630 United States, Topeka (Toll)
Conference ID: 441 424 097#

I. Welcome, Call to Order and Introductions: David Harwood, Chair

II. Public Comment Period

III. Chair Report: David Harwood

IV. Consent Agenda: David Harwood

a. May 6, 2020 KWSB Meeting Minutes
b. Policy #6-00-00 Revised Policy Development

Recommended Action: Approve consent agenda as presented.

V. Presentations and Reports

a. Local Area I Re-Entry Presentation: Aaron Younger, Offender WF Development Coordinator
b. WF System Common Identifier: Mike Beene, Employment Svcs Director, Dept of Commerce
c. Labor Market Report: Emilie Doerksen, Labor Economist, Ks Dept of Labor
d. Kansas Workforce COVID-19 Update: Mike Beene & Shelly Thompson, Dept of Commerce

Recommended Action: Receive and Post Reports to KWSB Website.

VI. Adjournment

***KANSAS**WORKS State Board Meetings:*
November 4, 2020

KANSASWORKS STATE BOARD

DRAFT MINUTES/MOTIONS

Wednesday, May 6, 2020
10:00 AM - Noon
Skype Meeting

David Harwood, **KANSAS**WORKS State Board Chair

Consent Agenda and Actions Approved as Follows:

Consent Agenda:
a. January 23, 2020 KWSB meeting minutes
b. Policy: 5-02-00 Eligible Training Provider List
Todd Newkirk moved to approve, Matthew Hall seconded, motion passed.

Receive and post reports:
Patty Clark moved to approve, Dan Decker seconded, motion passed.

KWSB Meeting Adjournment – 11:25 AM
Patty Clark moved to approve, Todd Newkirk seconded, motion passed.

DRAFT

Kansas Department of Commerce
Workforce Services
Policies and Procedures Manual

Policy Number: 65-00-00 ~~(Replaces Policy Number 1-01-05)~~

Originating Office: Workforce Services

Subject: Workforce Services Policy Process

Issued: July 1, 2016

Revised: ~~June 14, 2016~~July 1, 2020

Programs: Select federally funded workforce programs administered by the Kansas Department of Commerce.

Purpose: To transmit state policy and guidance regarding developing, reviewing, and distributing new and updated policies for select federally funded workforce programs ~~administered by the Kansas Department of Commerce.~~participating in the One-Stop Delivery System established by the **KANSAS**WORKS State Board.

Reference: None

Background: This document applies to all workforce policies including select federally funded workforce services development policies issued by the Kansas Department of Commerce.

Action: The procedures described in this document should be made available to all associates responsible for overseeing select federally funded workforce programs.

Contact: Questions should be directed to the **KANSAS**WORKS State Board Manager: workforcesvcs@ks.gov

Attachment: None

Workforce Services Policy Process

Definitions

Subject Expert: Commerce Staff person overseeing program for which the policy is being developed or revised.

KWSB: **KANSAS**WORKS State Board.

~~KWSB Workforce Alignment~~
~~**Committee:** Reviews policy and recommends approval to KWSB.~~
~~*(The committee is to ensure the system is aligned with workforce, education and economic needs by linking partnerships and initiatives with Kansas companies, educational institutions and various state agencies).*~~[TH[1]][NM[2]]

KWSB Director: Commerce Staff Person responsible for overseeing KWSB activities.

KWSB Manager: Commerce staff person directed to carryout KWSB activities.

Deputy Administrator, Policy: Commerce Staff person responsible for providing policy guidance and technical assistance.

State Level Changes: Non-Substantive changes the state of Kansas proposes or mandates including procedural changes (e.g. contact information, reference to state function, term revisions per Commerce Communications Guidelines, adding attachment detailing format of an email message, rewrites to clarify with changing policy intent, etc.)

Federal Level Changes: Changes the Federal Government mandates.

Policy Team: Commerce employees that include Subject Expert, KWSB Director, KWSB Manager, Deputy Administrator, Policy, Policy Manager, and Manager Workforce Development and Special Projects

Policy Level Changes

This policy is to transmit state and federal policy, which would include additions, deletions and modifications to the policy statements of the **KANSAS**WORKS State Board. Policy changes require approval of ~~the Workforce Alignment Committee~~the Executive Committee prior to release for public comment and approval of the KWSB to adopt.

Procedure to Change Policies

1. Subject expert drafts new policy or revised current policy and sends redlined version via email to ~~Deputy Administrator~~Policy Team.

2. KWSB Manager sets format, proofs for grammar and punctuation and assigns policy number. Changes are tracked and a redlined version is returned to the subject expert. The subject expert is to accept or reject the changes~~ and forward draft to staff tasked to review and proof the policy~~.

3. The subject expert develops talking points summarizing the new or revised policy and reviews them with the ~~Workforce Alignment~~Executive Committee for approval to recommend to the KWSB.

4. The KWSB Manager posts a clean and redlined version on the policy website and notifies all interested parties that public comments are being accepted. Public comments are submitted to workforcesvcs@ks.gov.

5. The KWSB Director, Deputy Administrator and the subject expert meet to review the public comments and recommend action to take based on comments received.

6. Policy approval action at the following KWSB meeting will take place.

7. The KWSB Manager posts the policy on the policy website and notifies interested parties of its approval.

Rescission Process

1. The subject expert circulates policy to the KWSB Director and the Deputy Administrator to obtain approval to rescind/eliminate the policy.

2. The subject expert provides a summary as to the need to rescind the policy.

3. The KWSB Manager is notified of the policy rescission and tracks the information (e.g. date, person requesting rescission, reason for rescission, etc.)

4. At the KWSB ~~Workforce Alignment~~Executive Committee meeting:

    a. The KWSB Manager will provide a list of proposed policies to rescind.
    b. The subject expert(s) will summarize reason for rescissions.
    c. If the KWSB ~~Workforce Alignment~~Executive Committee approves rescissions the policies are archived.
    d. If the KWSB ~~Workforce Alignment~~Executive Committee requests reassessment of proposed rescission or does not approve the request, the subject expert will reconsider the rescission.
    e. If the policy remains necessary to eliminate the subject expert will provide a follow-up summary to the KWSB ~~Workforce Alignment~~Executive Committee.

5. Once the rescission is approved by the KWSB ~~Workforce Alignment~~Executive Committee the policy is archived on the **KANSAS**WORKS Policy Website and notifies interested parties.

6. The KWSB Workforce ~~Alignment Committee~~Executive Committee ~~Chair~~ reports action taken to the KWSB.

KANSAS WORKFORCEONE RE-ENTRY PROGRAMS

1

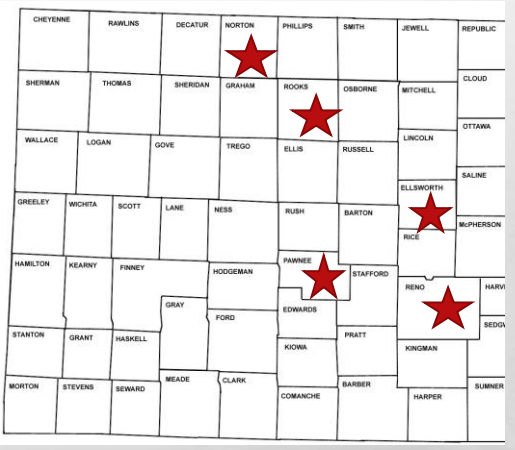
KANSAS WORKFORCEONE RE-ENTRY PROGRAM HISTORY

COLLABORATED TO CO-SERVE 3,090 INCARCERATED OFFENDERS BEFORE AND AFTER RELEASING TO THE 62 COUNTIES OF LOCAL AREA I FROM ADULT AND YOUTH CORRECTIONAL FACILITIES SINCE 2003.

2

PRISONS IN OUR AREA

- Norton Correctional Facility
- Stockton Correctional Facility
- Ellsworth Correctional Facility
- Larned Correctional & Mental Health Facility
- Hutchinson Correctional Facility



3

COST OF INCARCERATION

- KANSAS DEPARTMENT OF CORRECTIONS (KDOC) SYSTEMWIDE BUDGET $496,377,508
- AVERAGE COST PER INMATE, $26,412 PER YEAR , $72.36 DAILY
- MARGINAL COST OF ADDING 1 PERSON TO SYSTEM, $3361.52

4

COST OF PRISON VS PAROLE

PRISON

- $72.36 PER DAY
- $26,412 PER YEAR

PAROLE

- $5.89 PER DAY
- $ 2073.28 PER YEAR

5

RE-ENTRY SERVICES PROVIDED

- WIOA ENROLLMENT
- INTERVIEW PREPARATION
- SOFT-SKILL ENHANCEMENT
- RELAPSE PREVENTION PLANS
- LIFE PLANS
- INDIVIDUALIZED EMPLOYMENT PLAN
- RESUMES
- RACE ACTIVITY
- THINKING REPORTS
- EPICS ACTIVITIES
- JOB LOSS ANALYSIS
- PROBLEM SOLVING SKILLS
- INTEREST ASSESSMENTS
- MAINTAIN POSITIVE ATTITUDE

6

EVIDENCE BASED BEST PRACTICES TO REDUCE RECIDIVISM

- TARGET ONE OR TWO CRIMINOGENIC NEEDS
- TARGET FAULTY COGNITIONS DURING ONE-ON-ONE INTERACTIONS
- INCREASED DOSAGE OF TARGETING CRIMINOGENIC NEEDS AND FAULTY COGNITIONS
- POSITIVE WORKING RELATIONSHIP THAT RECOGNIZES THE "HUMANITY OF OFFENDERS"
- STRUCTURED, INDIVIDUALIZED AND DIRECTIVE INTERACTIONS

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CRIMINOGENIC NEEDS

- MALADAPTIVE THOUGHTS
- SKILL DEFICITS
- UNEMPLOYMENT
- POOR FAMILY RELATIONSHIPS AND PEERS
- SUBSTANCE ABUSE

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END DEPENDENCE KANSAS (EDK)

- OVERVIEW
- FUNDED BY VOCATIONAL REHABILITATION (VR)
- PRINCIPLES AND REQUIREMENTS OF VR PROGRAM EMBEDDED INTO EDK

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EDK STAFF

Offender Workforce Development Specialist (OWDS)

- Provides direct workforce services with inmates & parolees
- Intensive case management pre and post release
- Complete referral packets

Business Accounts Manager (BAM)

- Develop new opportunities with Local Area 1 employers
- Local Area 1 Employer outreach
- Promoting EDK to Local Area 1 employers
- Coordinating employment preparation activities & placements

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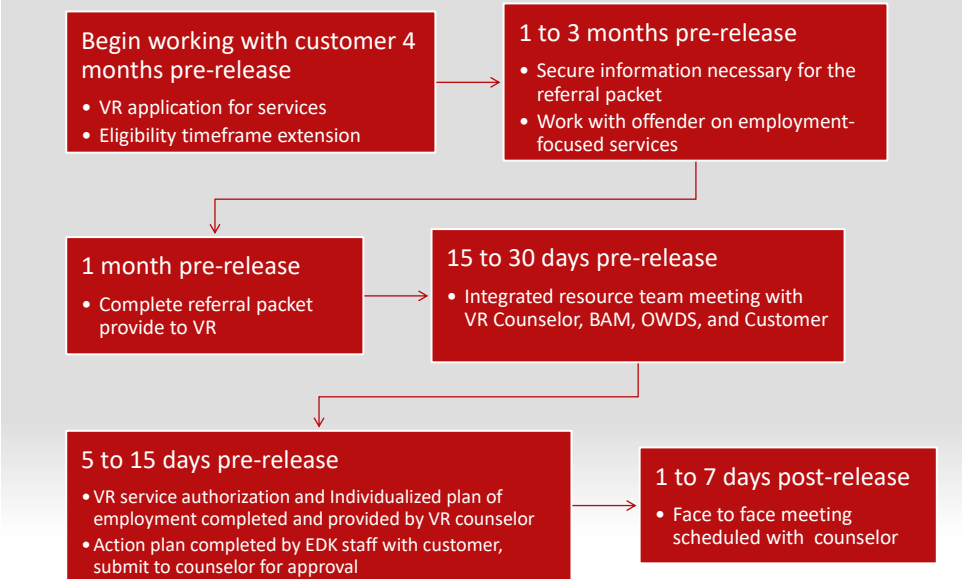
EDK PROCESS



11

Community Referrals:

EDK parole referrals within six (6) months post release from a Kansas prison

- LANSING
- EL-DORADO
- WINFIELD
- HUTCHINSON
- ELLSWORTH
- NORTON
- STOCKTON
- LARNED
- TOPEKA (FEMALE)
- KANSAS CITY (JUVENILE 18+)

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VERMONT PROGRESSIVE EMPLOYMENT (VTPE)

EMPLOYMENT PREPARATION ACTIVITIES

- JOB SHADOW
- JOB TOUR
- MOCK INTERVIEW
- INFORMATIONAL INTERVIEW
- ON-THE-JOB TRAINING
- SHORT TERM WORK EXPERIENCE

13

JOBSVILLE MEETINGS

- MEANT TO ENERGIZE AND MOTIVATE STAFF
- COLLABORATION BETWEEN AREA CONTRACTORS AND VR COUNSELORS
- OPPORTUNITY TO SHARE GOOD IDEAS, LABOR MARKET REPORTS, AND DISCUSS CONSUMERS
- TWICE PER MONTH

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JOBSVILLE AGENDA TOPICS

- SUCCESSES
- NEW CASES
- UPDATE ON EXISTING CASES
- LABOR MARKET REPORT
- CHALLENGING CASES

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VR SUPPORTIVE SERVICES

Transportation Assistance	Work Supplies & Tools	Work Boots & Clothing	Financial Assistance for Medication
Mental Health Treatment & Counseling	Substance Abuse Treatment & Counseling	Car Repairs	Eyeglasses
Hearing Aids	Dentures	Back Braces	Hepatitis Treatment & Medication
Rent Assistance	Vocational Assessments & Counseling	Other services needed for employment.	

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AVERAGE TIME FOR EDK PARTICIPANT

- 8.5 months post-release
  - Not including time spent with EDK staff while still incarcerated

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VR SUCCESSFUL OUTCOME CRITERIA

- Participant is in legitimate;
- Competitive;
- Integrated;
- Permanent, and maximized employment on the same job for at least 90 days. (if involved in a Prep Activity, then the 90 days does not start until the participant completes)
- Work Experience, On-the-Job training, or with Temp Agency.

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TOTAL VR OUTCOMES FOR EDK THROUGH FY 2019

- 218 VR CLOSURES
- 137 POSITIVE
- 78 NEGATIVE
- 3 NEUTRAL (2 VR CLOSURES DUE TO MEDICAL REASONS AND UNABLE TO WORK, 1 TRANSFER TO ANOTHER VR REGION)
- 64% POSITIVE VR OUTCOMES
- 66 STILL ACTIVE IN THE EDK PROGRAM

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KANSAS TRADITIONAL VR OUTCOME COMPARSION

- EDK; 64% SUCCESS RATE
- KANSAS VR FY 2016; 58% SUCCESS RATE

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THE LEVEL OF SERVICE INVENTORY-REVISED (LSI-R)

- OBJECTIVE, QUANTIFIABLE INSTRUMENT THAT PROVIDES A CONSISTENT AND VALID METHOD OF PREDICTING RISK TO RE-OFFEND
- INSTRUMENT INCLUDES 54 ITEMS THAT MEASURE TEN DOMAINS OF RISK AND NEED
- CRIMINAL HISTORY, EDUCATION/EMPLOYMENT, FINANCIAL, FAMILY/MARITAL, ACCOMMODATION, LEISURE/RECREATION, COMPANIONS, ALCOHOL/DRUG PROBLEMS, EMOTIONAL/PERSONAL, ATTITUDE/ORIENTATION

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KDOC LSI-R SCORING CRITERIA

TOTAL LSI-R SCORES

- 1-18 LOW
- 19-31 MODERATE
- 32 + HIGH

ALCOHOL/DRUG PROBLEMS

- < 4 HIGH RISK

22

LSI-R SCORES FOR CLOSED EDK PARTICPANTS FY 2019

- TOTAL LSI-R AVERAGE SCORE = 30.81
- ALCOHOL/DRUG PROBLEMS AVERAGE SCORE = 5.27

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ONE YEAR RECIDIVISM RATE FOR EDK OUTCOMES

- 181 EDK PARTICIPANTS EXITED THE PROGRAM AND BEEN IN THE COMMUNITY OVER ONE-YEAR POST-RELEASE
- 44 RETURNED TO PRISON WITHIN ONE-YEAR POST-RELEASE BY NEW CONVICTIONS OR TECHNICAL VIOLATIONS
- 24% RECIDIVISM RATE

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KDOC RECIDIVISM COMPARISON

- CY 2013, 35.97%, HIGH RISK 51.62%, MODERATE RISK 35.96%
- CY 2014, 33.91%, HIGH RISK 48.01%, MODERATE RISK 35.41%
- CY 2015, 34.19%, HIGH RISK 49.28%, MODERATE RISK 33.83%

FY 2018 ADMISSIONS:

- 65% OF PAROLE VIOLATORS WITH A NEW SENTENCE HAVE SUBSTANCE ABUSE ISSUES
- 60% OF PAROLE VIOLATORS WITH NO NEW SENTENCE HAVE SUBSTANCE ABUSE ISSUES

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SUCCESS STORY

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FOR MORE INFORMATION:

Aaron Younger

Kansas WorkforceONE

EDK Coordinator

aaron@kansasworkforceone.org

www.kansasworkforceone.org

Area I Workforce Investment Board CEO

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Labor Market Conditions

KANSASWORKS State Board Meeting - August 2020

Kansas Department of Labor

Emilie Doerksen, Labor Economist

Payroll Survey Data

Jobs, Hours, and Earnings

Current Employment Statistics

(CES Program)

Kansas
Department of Labor

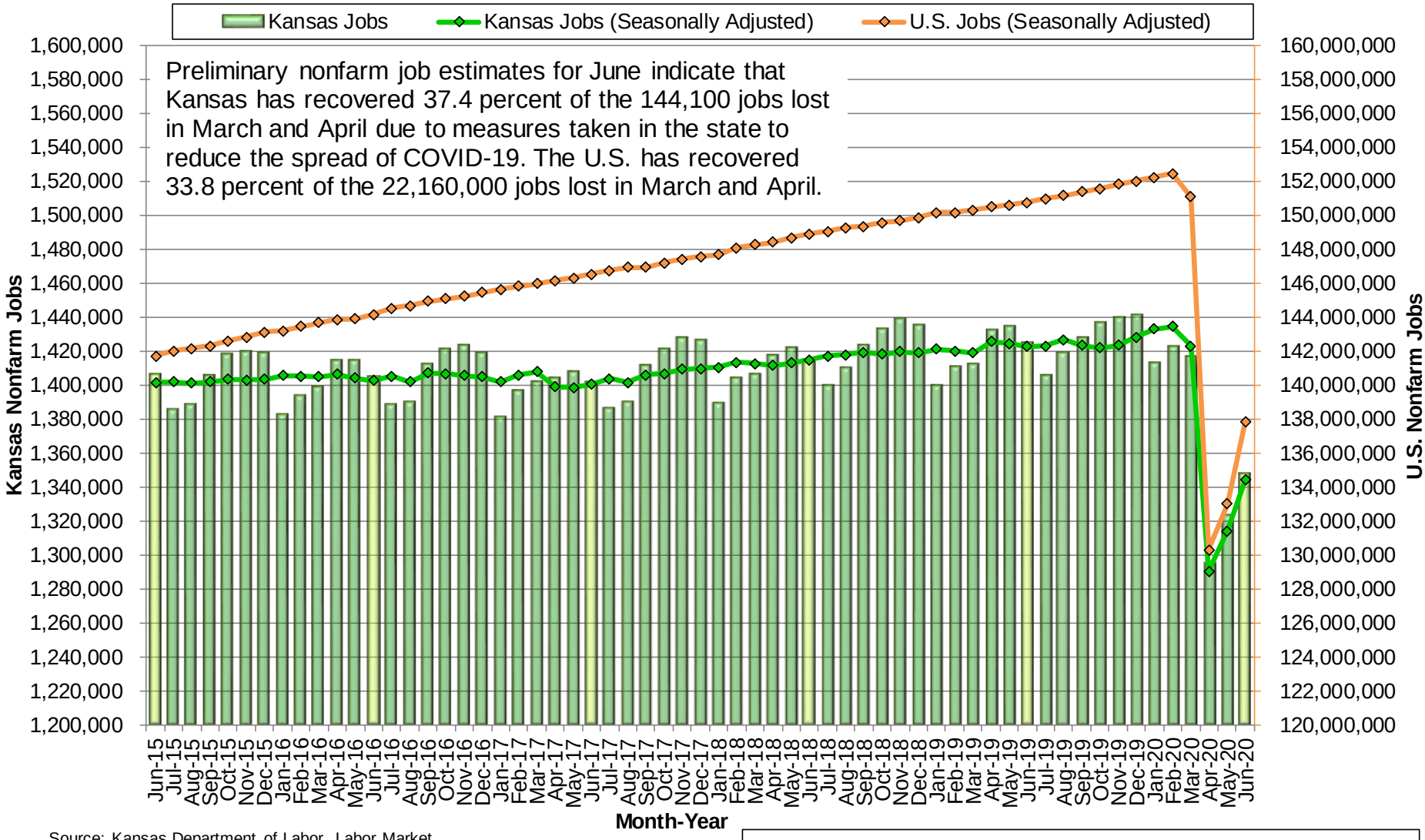
Payroll Survey

Survey of Employers – how many people on the payroll?

Concepts:

- A job is a person on payroll who received pay for any part of the pay period that includes the 12th of the month
- Not included: self employed, volunteer, family workers (not paid), farm workers, military

Nonfarm Jobs
Kansas and U.S.
June 2015 to June 2020



Source: Kansas Department of Labor, Labor Market Information Services and the Bureau of Labor Statistics; Current Employment Statistics (CES)

Over-the-Year Percent Change in Jobs, Not Seasonally Adjusted (KS) -5.4%
Over-the-Year Percent Change in Jobs, Not Seasonally Adjusted (US) -8.7%

June 2020 Not Seasonally Adjusted Nonfarm Jobs

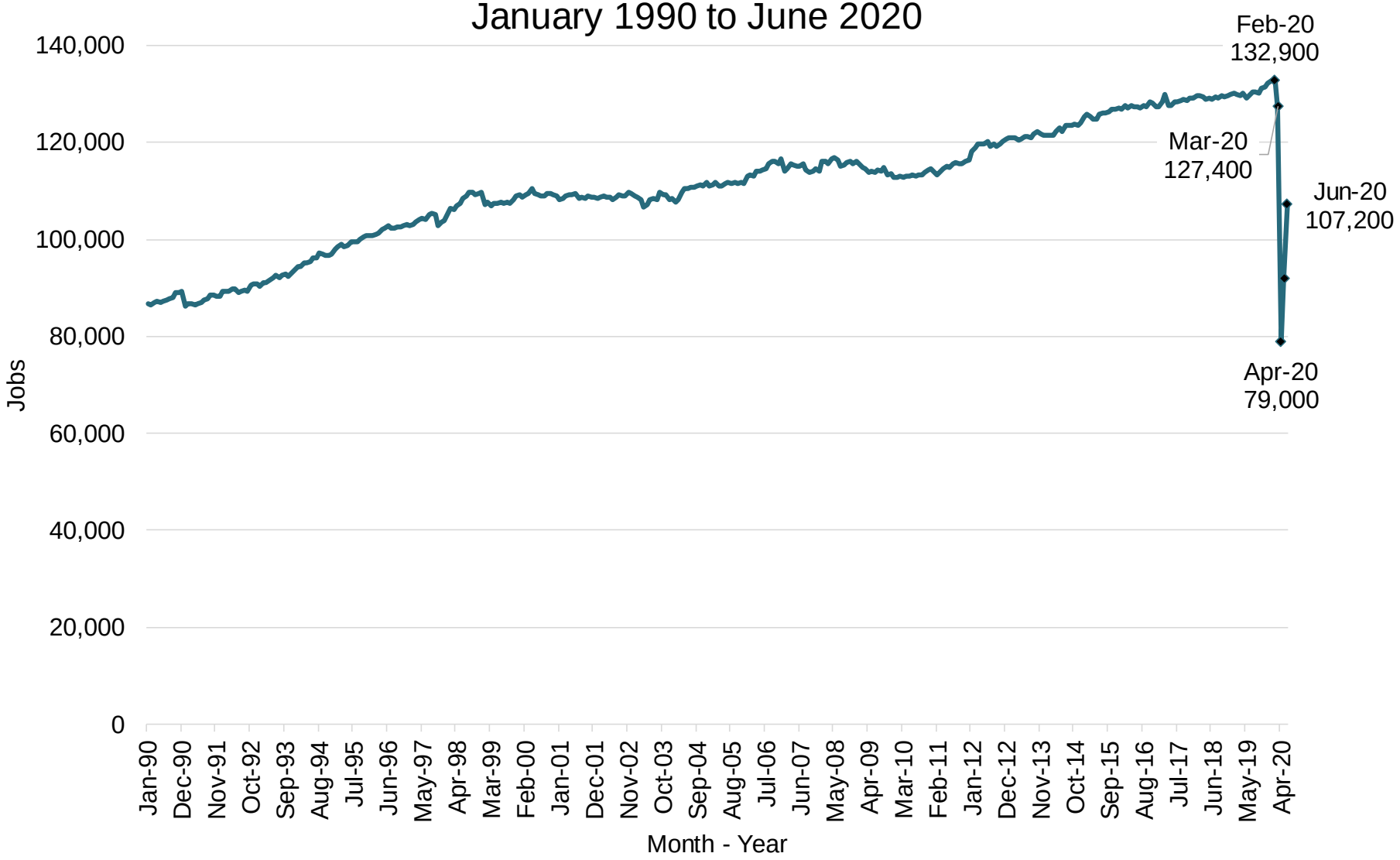
Place of Work Data

	June 2020	Month Change		12 Month Change	
		Absolute	Percent	Absolute	Percent
TOTAL NONFARM	**1,346,900**	**24,500**	**1.9%**	**-77,200**	**-5.4%**
GOVERNMENT	**240,000**	**-12,900**	**-5.1%**	**-14,400**	**-5.7%**
TOTAL PRIVATE	**1,106,900**	**37,400**	**3.5%**	**-62,800**	**-5.4%**
GOODS-PRODUCING	*231,500*	*3,300*	*1.4%*	*-10,800*	*-4.5%*
Mining and Logging	6,200	300	5.1%	-600	-8.8%
Construction	66,200	2,000	3.1%	-500	-0.7%
Manufacturing	159,100	1,000	0.6%	-9,700	-5.7%
PRIVATE SERVICE-PROVIDING	*875,400*	*34,100*	*4.1%*	*-52,000*	*-5.6%*
Trade, Transportation and Utilities	262,800	5,100	2.0%	-2,700	-1.0%
Information	16,500	100	0.6%	-1,500	-8.3%
Financial Activities	76,100	500	0.7%	-1,500	-1.9%
Professional and Business Services	172,600	4,500	2.7%	-7,800	-4.3%
Education and Health Services	190,600	3,400	1.8%	-10,500	-5.2%
Leisure and Hospitality	111,000	17,500	18.7%	-22,600	-16.9%
Other Services	45,800	3,000	7.0%	-5,400	-10.5%

Industries in green added the most jobs over the year, and industries in red lost the most jobs over the year.

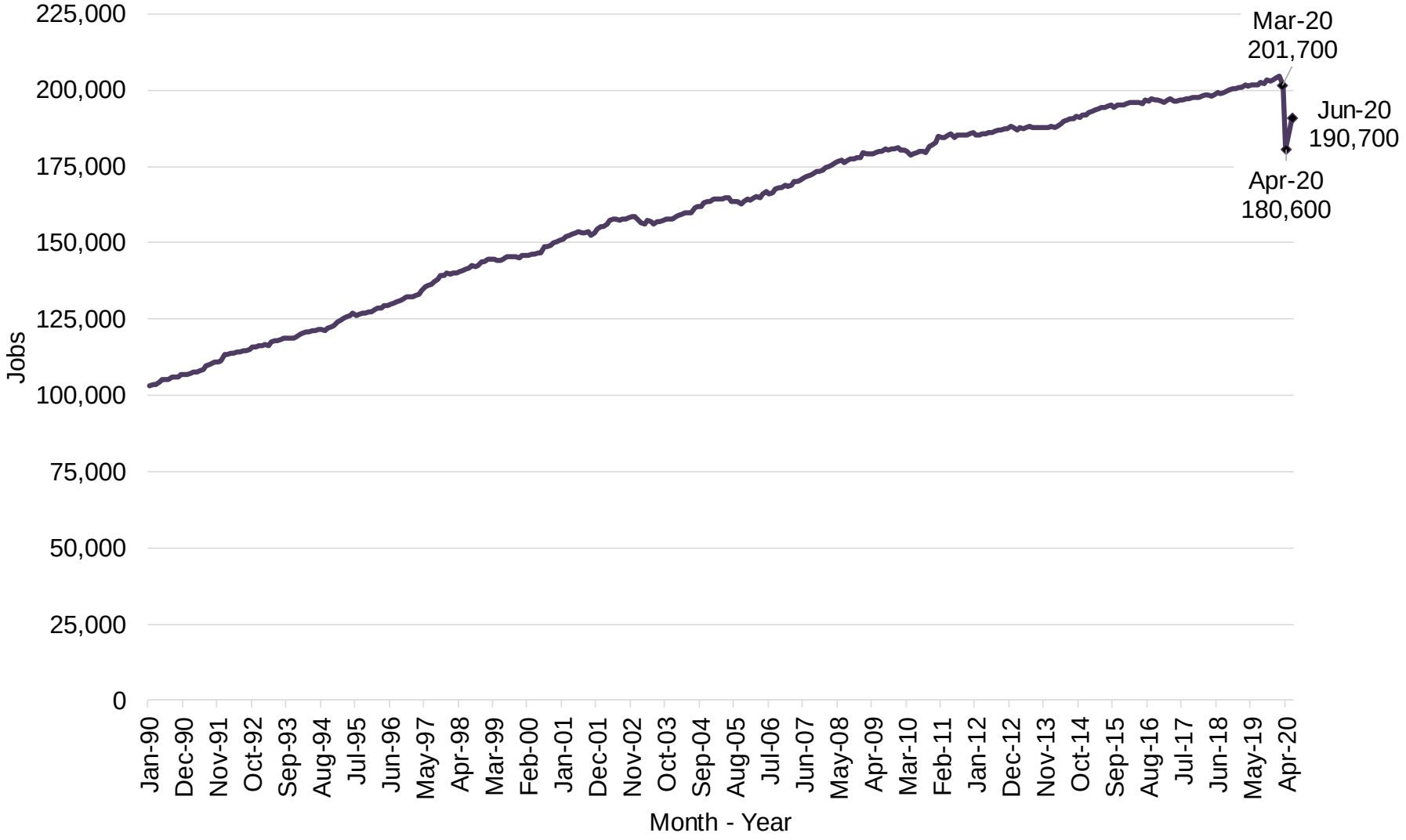
Source: Kansas Department of Labor, Labor Market Information Services and the Bureau of Labor Statistics; Current Employment Statistics (CES)

Leisure and Hospitality
Kansas
January 1990 to June 2020



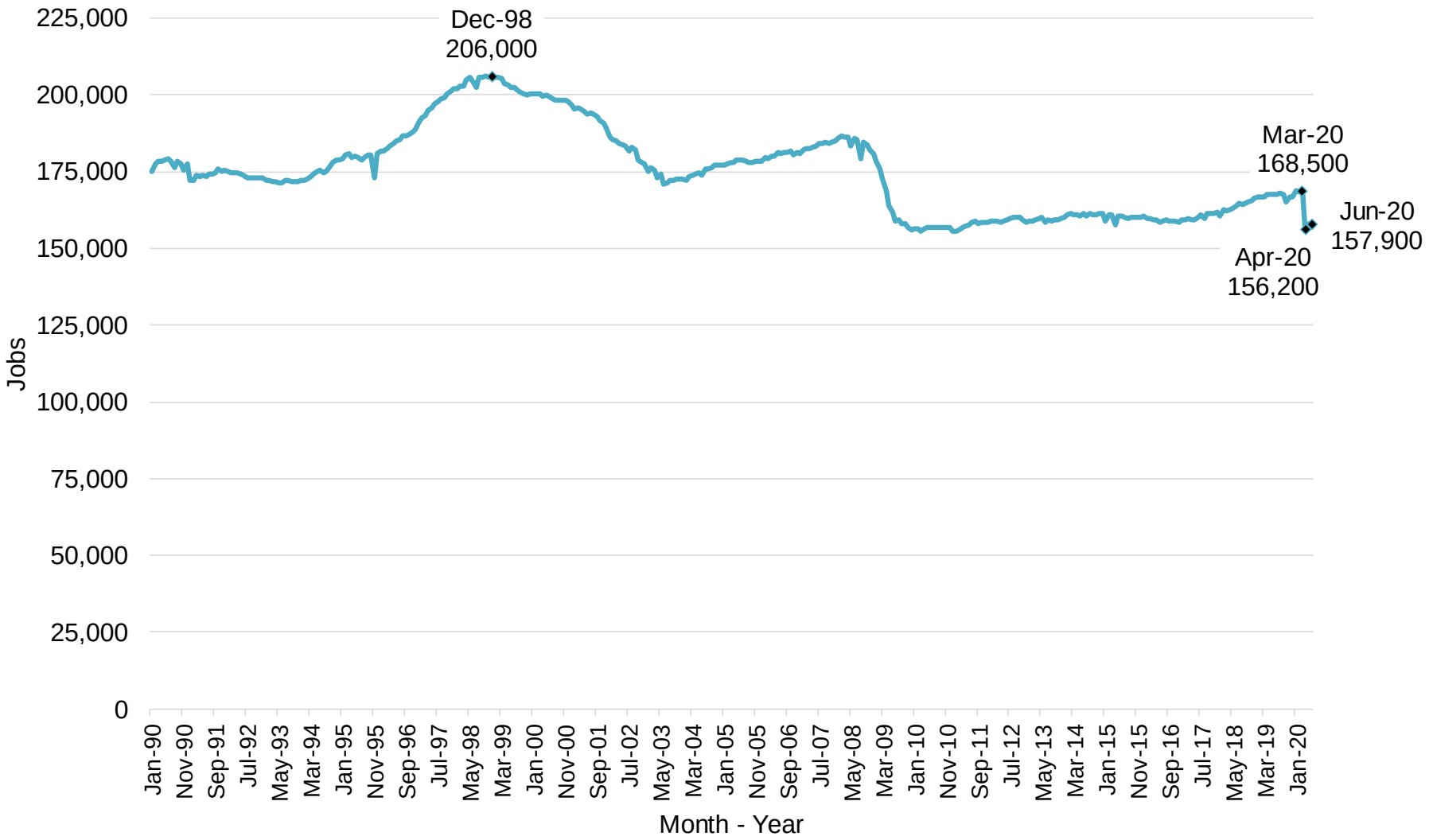
Source: Kansas Department of Labor, Labor Market Information Services and the Bureau of Labor Statistics; Current Employment Statistics (CES)

Education and Health Services
Kansas
January 1990 to June 2020



Source: Kansas Department of Labor, Labor Market Information Services and the Bureau of Labor Statistics; Current Employment Statistics (CES)

Manufacturing
Kansas
January 1990 to June 2020



Source: Kansas Department of Labor, Labor Market Information Services and the Bureau of Labor Statistics; Current Employment Statistics (CES)

Household Survey Data

Unemployment, Employment, and Labor Force

Kansas Department of Labor

Local Area Unemployment Statistics (LAUS Program)

Household Survey

Survey of people at home – are you employed, unemployed, not looking for work?

Concepts:

- Includes only people 16 and over who are not institutionalized or on active military duty
- Employed includes full and part-time workers as well as self employed workers
- Reference week – the calendar week that includes the 12th day of the month

Civilian Noninstitutional Population 16+

Excludes people <16 years, institutionalized, and active duty military

Labor Force

Sum of employed and unemployed

Employed

- Worked at all as a paid employee
- Worked 15 hours or more as an unpaid worker in a family business
- Had a job or business from which they were temporarily absent
- Self employed

Unemployed

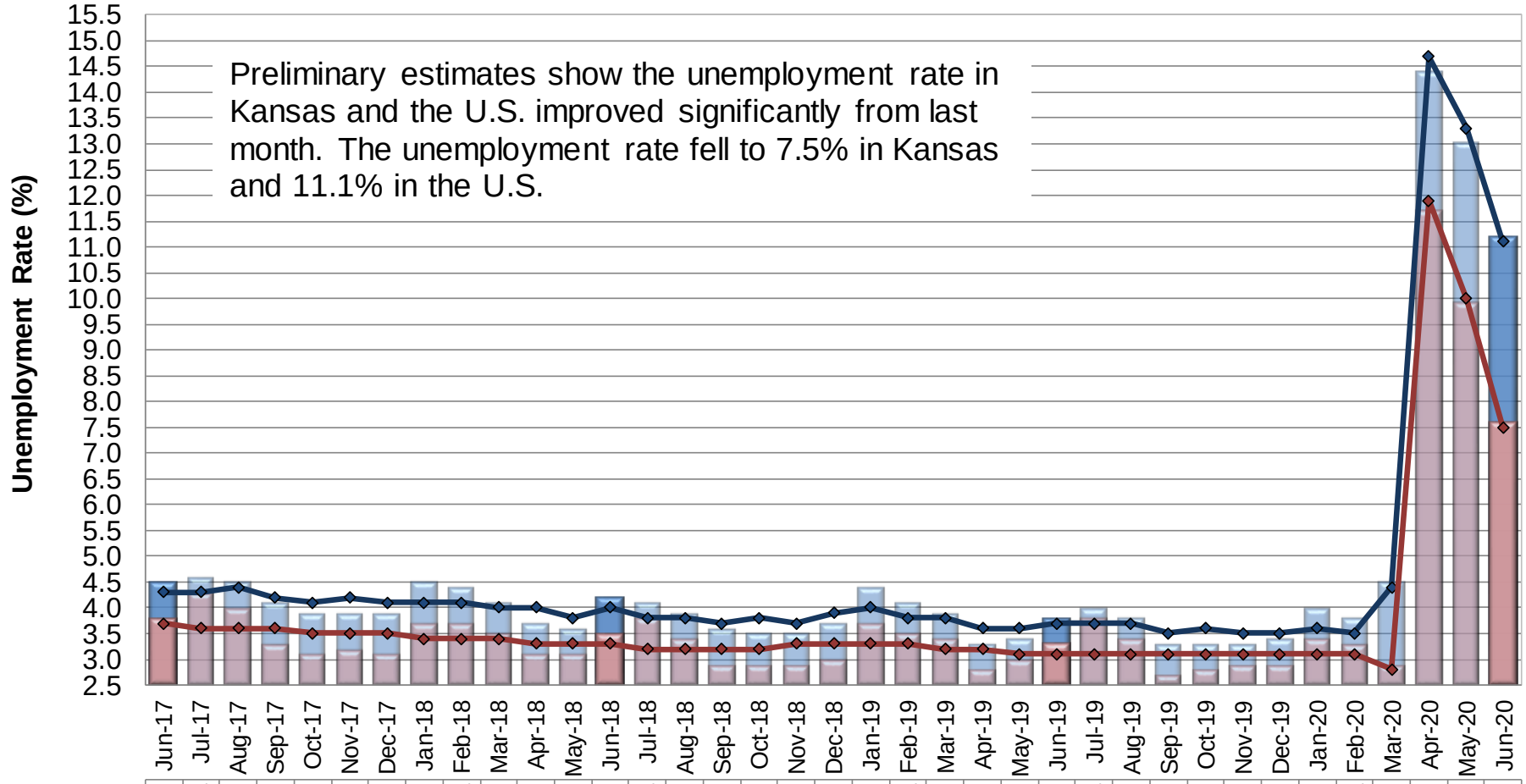
- Did not meet criteria for employed
- Made specific efforts to find employment during 4 week period ending in the reference week
- Waiting to be recalled to a job they are temporarily laid off from
- Were available for work

Not in the Labor Force

Examples:

- Retirees not working
- Students not working
- Disabled persons who cannot work
- Persons not working and discouraged from seeking work
- Volunteers working for religious/charitable organizations

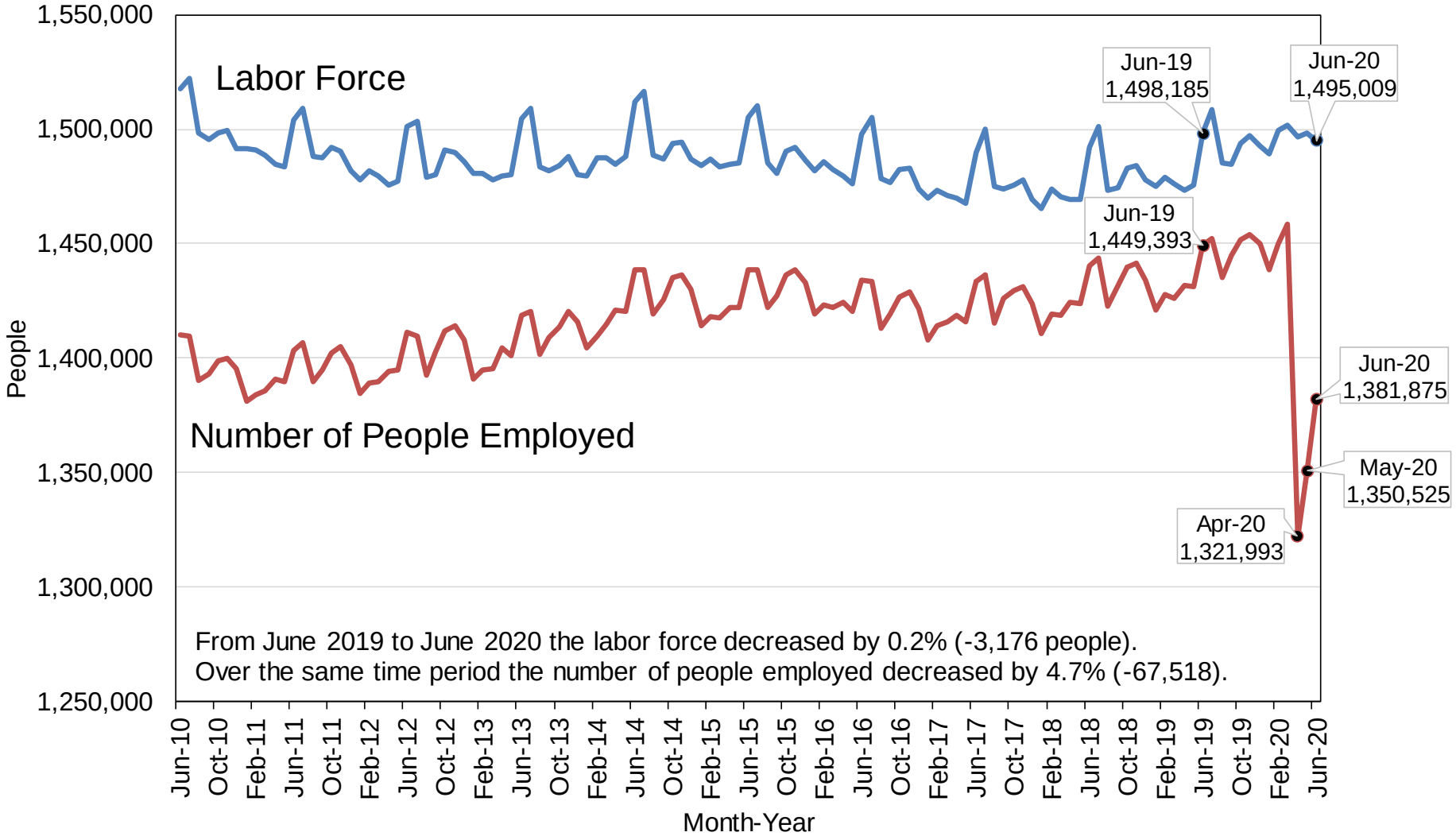
Unemployment Rate
Kansas and U.S.
June 2017 - June 2020



	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20
U.S.	4.5	4.6	4.5	4.1	3.9	3.9	3.9	4.5	4.4	4.1	3.7	3.6	4.2	4.1	3.9	3.6	3.5	3.5	3.7	4.4	4.1	3.9	3.3	3.4	3.8	4.0	3.8	3.3	3.3	3.3	3.4	4.0	3.8	4.5	14.4	13.0	11.2
Kansas	3.8	4.3	4.0	3.3	3.1	3.2	3.1	3.7	3.7	3.5	3.1	3.1	3.5	3.8	3.4	2.9	2.9	2.9	3.0	3.7	3.5	3.4	2.8	3.0	3.3	3.8	3.4	2.7	2.8	2.9	2.9	3.4	3.3	2.9	11.7	9.9	7.6
U.S. SA	4.3	4.3	4.4	4.2	4.1	4.2	4.1	4.1	4.1	4.0	4.0	3.8	4.0	3.8	3.8	3.7	3.8	3.7	3.9	4.0	3.8	3.8	3.6	3.6	3.7	3.7	3.7	3.5	3.6	3.5	3.5	3.6	3.5	4.4	14.7	13.3	11.1
Kansas SA	3.7	3.6	3.6	3.6	3.5	3.5	3.5	3.4	3.4	3.4	3.3	3.3	3.3	3.2	3.2	3.2	3.2	3.3	3.3	3.3	3.3	3.2	3.2	3.1	3.1	3.1	3.1	3.1	3.1	3.1	3.1	3.1	3.1	2.8	11.9	10.0	7.5

Source: Kansas Department of Labor, Labor Market Information Services and the Bureau of Labor Statistics; Local Area Unemployment Statistics (LAUS)

Labor Force and Employment
Not Seasonally Adjusted
Kansas
June 2010 to June 2020



Source: Kansas Department of Labor, Labor Market Information Services and the Bureau of Labor Statistics; Local Area Unemployment Statistics (LAUS)

Unemployment Insurance Data

UI Claimants, CARES Act

Kansas Department of Labor Administrative Data

Kansas
Department of Labor

UI

UP TO 26 weeks

- Filing for Unenmployment Insurance (UI) is the first step for affected workers
- Now available for up to 26 weeks (the state of Kansas temporarily extended benefits from 16 to 26 weeks for claimants who filed Jan 1, 2020 or later)
- File online at www.GetKansasBenefits.com

PEUC

UP TO 13 weeks

- Pandemic Emergency Unemployment Compensation (PEUC) is a federal extension of benefits of up to 13 weeks for those who have exhausted UI, in every state in which entitled
- Available for up to 13 weeks from March 29, 2020 through Dec. 26, 2020
- Once your claim has a zero balance, you can apply for PEUC online at www.GetKansasBenefits.gov

EB

UP TO 20 weeks

- Extended Benefits (EB) was triggered on June 7, 2020
- Provides an additional 20 weeks of benefits
- Available only after PEUC is exhausted
- Apply online at www.GetKansasBenefits.gov

PUA

UP TO 46 weeks

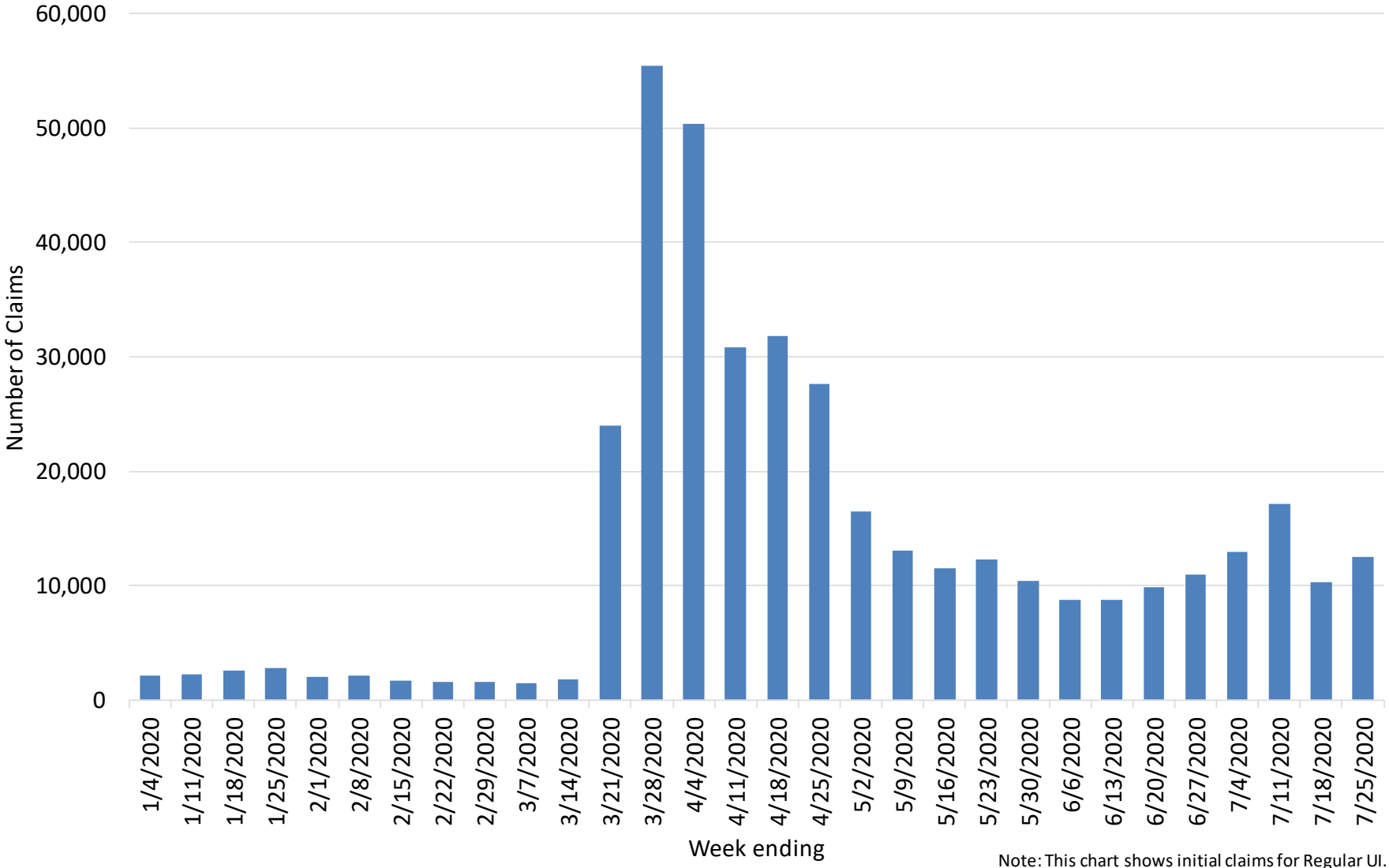
- Pandemic Unemployment Assistance (PUA) expands access to unemployment by including those who traditionally cannot access unemployment *(such as self employed, independent contractors, gig workers, employees of religious organizations, and those who lack sufficient work history or have been disqualified for state benefits)*
- Available for up to 46 weeks from February 2, 2020 through December 26, 2020
- To receive PUA, you cannot be eligible for UI, PEUC, or EB and your unemployment must be due to COVID-19
- Apply online at www.PUA.GetKansasBenefits.gov

Expires 7/25/20

FPUC

- Federal Pandemic Unemployment Compensation (FPUC) is available March 29, 2020 through **July 25, 2020**
- FPUC sends out weekly payments of $600 to eligible claimants receiving benefits from UI, Shared Work, TRA, Disaster Unemployment Assistance, PUA, or PEUC
- No application is necessary

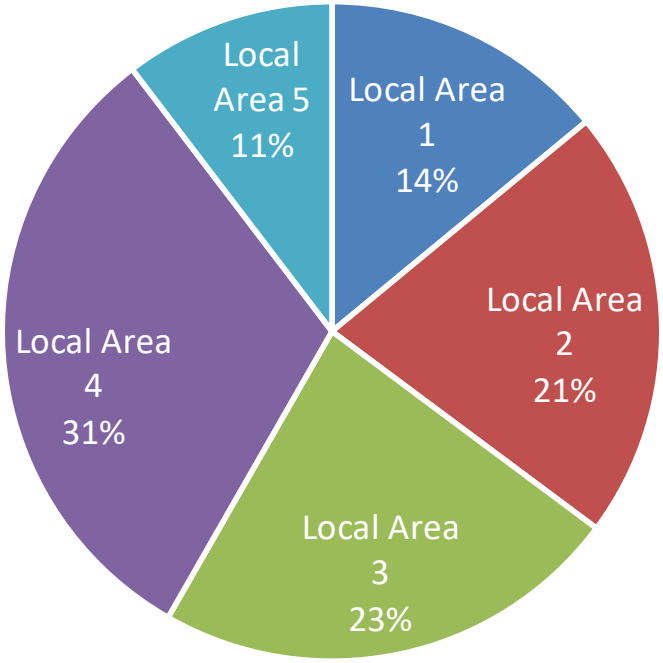
Weekly Initial Claims for Regular Unemployment Insurance
Kansas
Week ending 1/4/2020 - Week ending 7/25/2020



Source: Kansas Department of Labor, Labor Market Information Services; Unemployment Insurance Statistics

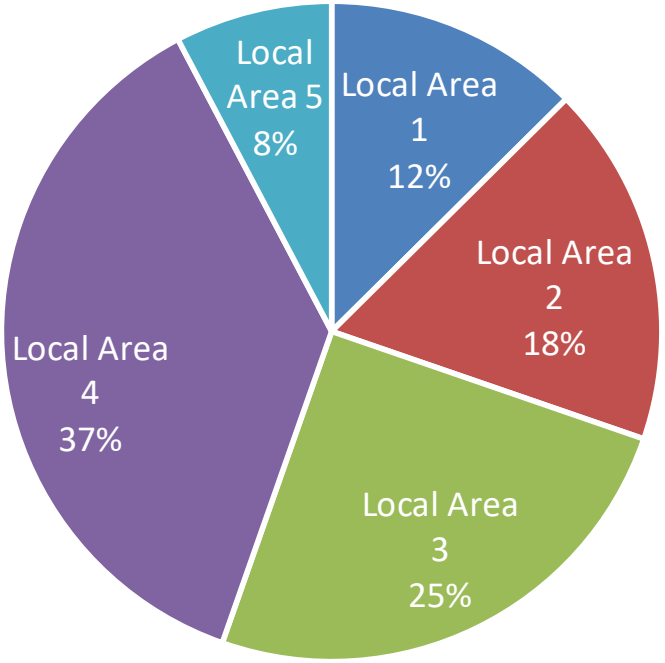
Note: This chart shows initial claims for Regular UI. PEUC, PUA, and EB claims are not included.

Initial Claims by Local Area
Pre COVID-19
(Weeks Ending 1/4/20 - 3/14/20)



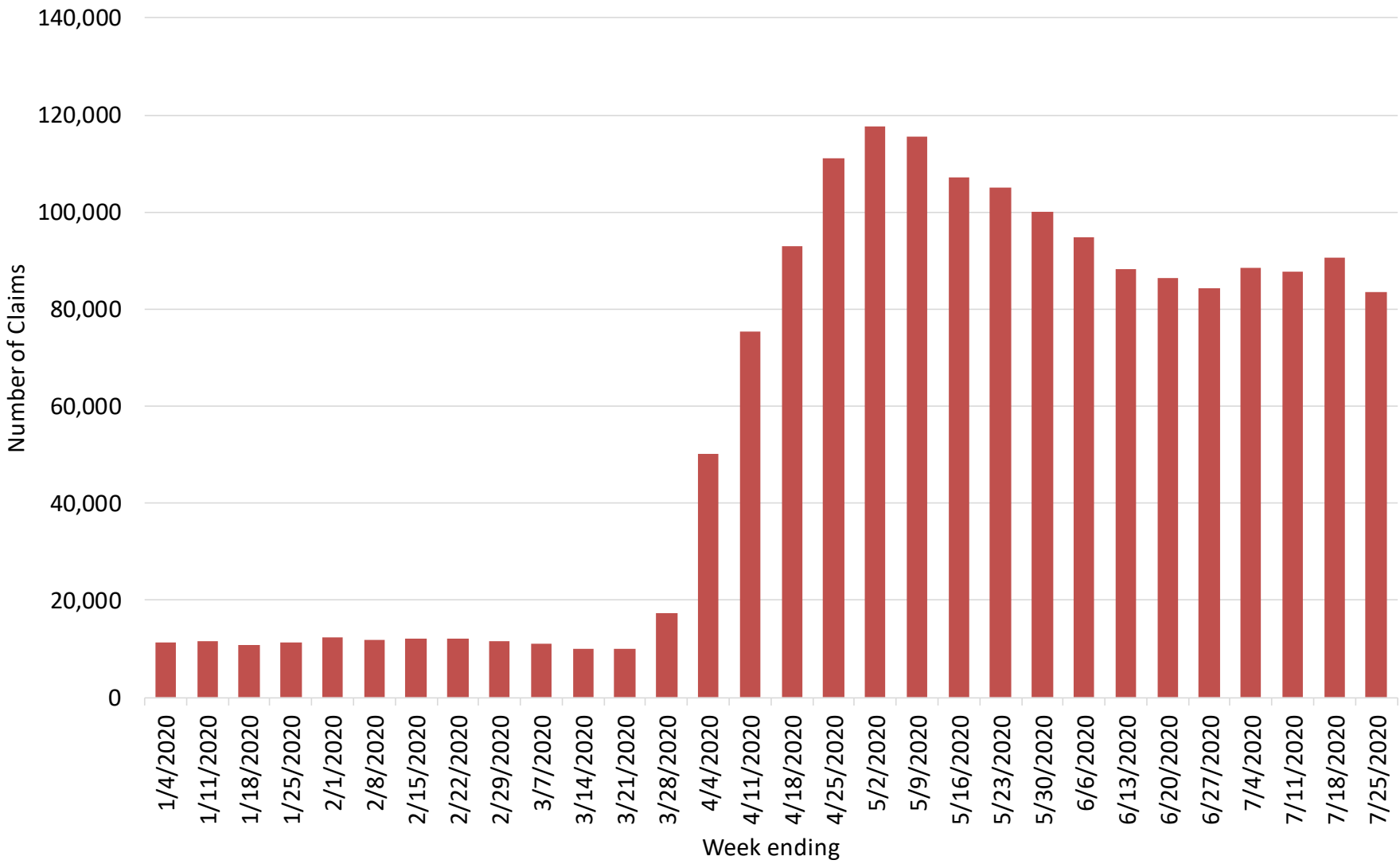
Source: Kansas Department of Labor, Labor Market Information Services; Unemployment Insurance Statistics Program

Initial Claims by Local Area
COVID-19
(Weeks Ending 3/21/20 - 7/25/20)



Source: Kansas Department of Labor, Labor Market Information Services; Unemployment Insurance Statistics Program

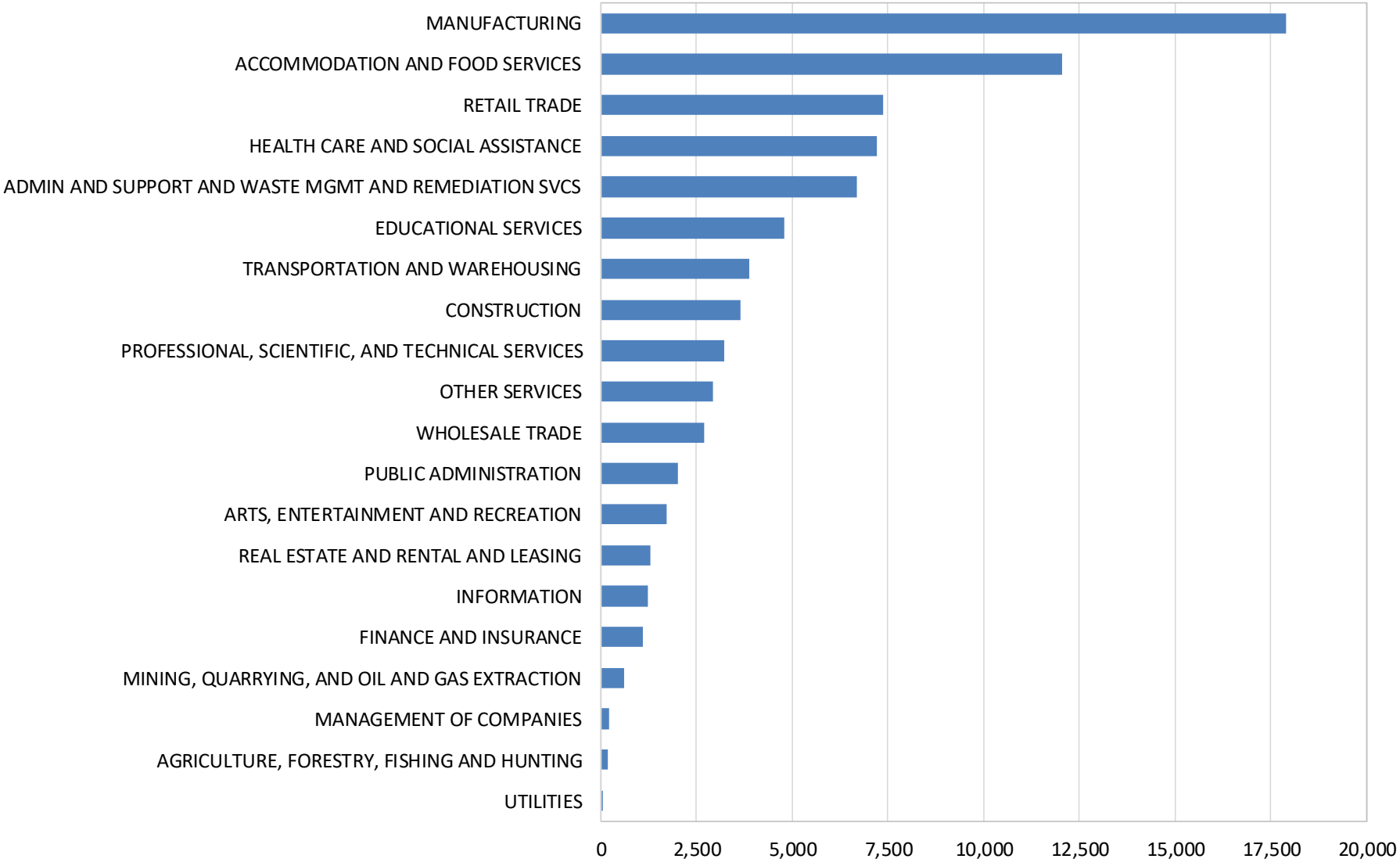
Weekly Continued Claims for Regular Unemployment Insurance
Kansas
Week ending 1/4/2020 - Week ending 7/25/2020



Source: Kansas Department of Labor, Labor Market Information Services; Unemployment Insurance Statistics

Note: This chart shows continued claims for Regular UI. PEUC, PUA, and EB claims are not included.

Kansans Filing Continued Claims by Industry
Claims Filed During Week Ending 7/25/2020



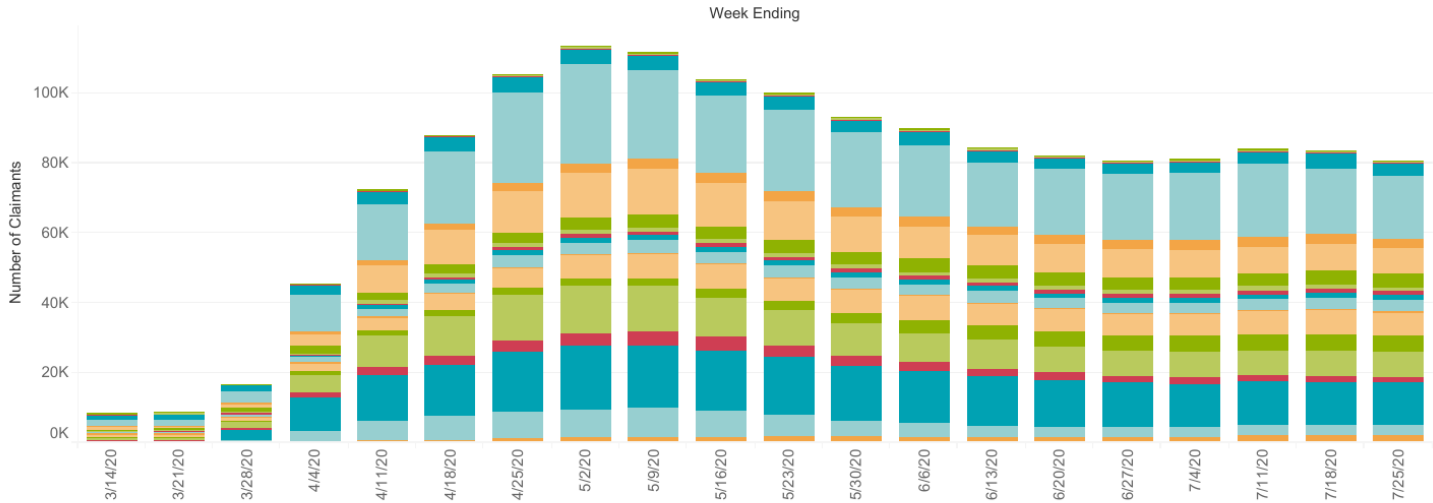
Source: Kansas Department of Labor, Labor Market Information Services; Unemployment Insurance Statistics

Kansas UI Claimants by Industry

Claim Type
- (•) Continued Claims
- ( ) Initial Claims

Week Ending
3/14/20 to 7/25/20

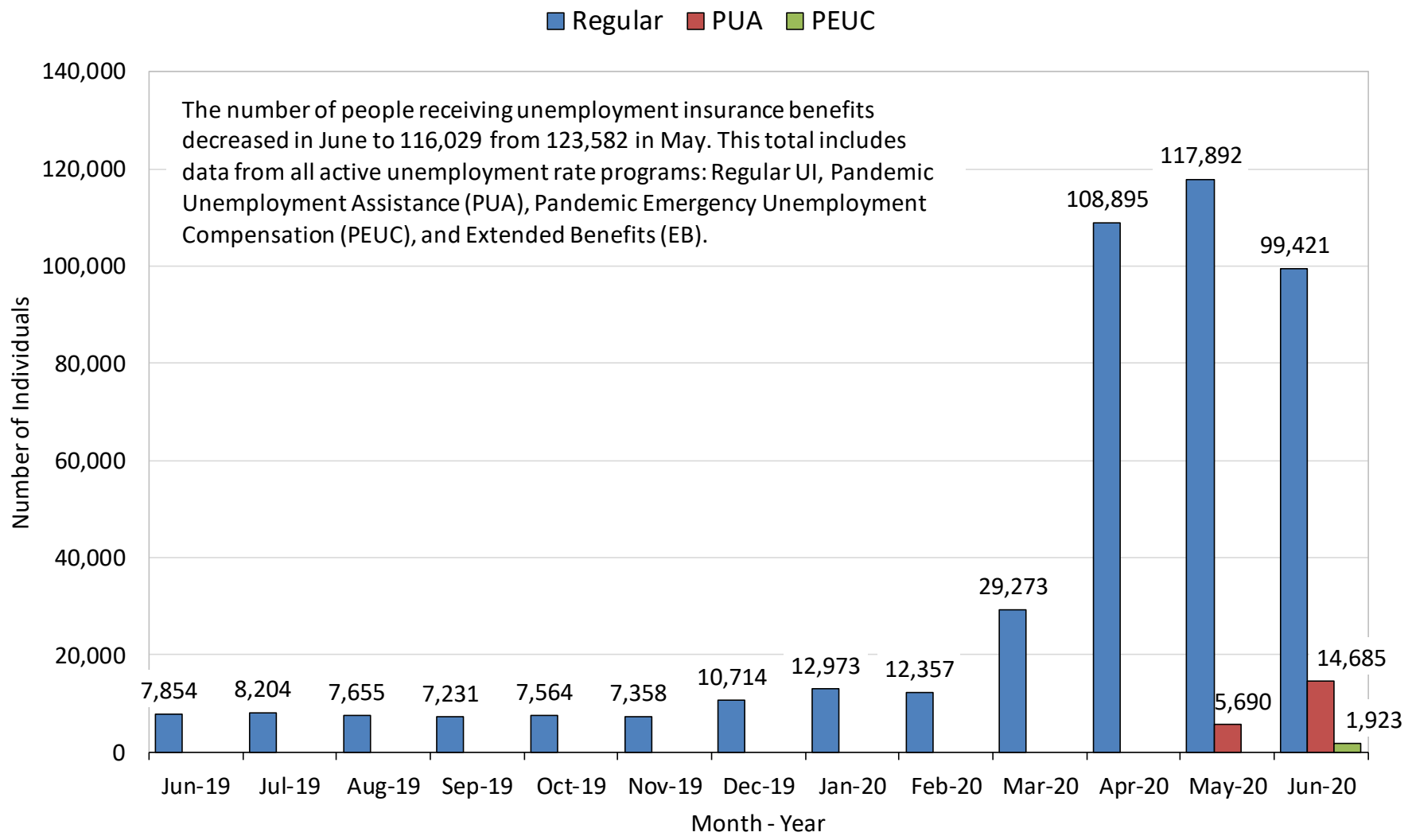
Industry
All



Industry	3/14/20	3/21/20	3/28/20	4/4/20	4/11/20	4/18/20	4/25/20	5/2/20	5/9/20	5/16/20	5/23/20	5/30/20	6/6/20	6/13/20	6/20/20	6/27/20	7/4/20	7/11/20	7/18/20	7/25/20
	Week Ending																			
Agriculture	36	32	32	58	79	101	123	167	176	174	155	166	160	152	150	146	150	166	171	164
Mining	112	140	200	340	502	519	550	567	630	607	602	628	621	594	567	562	619	606	629	598
Utilities	9	12	12	12	21	36	128	175	98	60	56	49	54	47	48	45	55	48	50	51
Construction	1,714	1,815	2,232	3,010	3,827	4,050	4,553	4,497	4,367	4,188	3,983	3,764	3,898	3,578	3,420	3,362	3,412	3,446	4,458	3,629
Manufacturing	1,772	1,803	3,190	10,282	16,094	20,847	25,631	28,553	25,366	22,053	23,438	21,420	20,437	18,088	18,805	18,785	19,275	20,895	18,847	17,898
Wholesale Trade	283	284	335	741	1,441	1,932	2,362	2,556	2,814	2,806	2,738	2,663	2,625	2,604	2,562	2,753	2,767	2,787	2,808	2,700
Retail Trade	614	605	1,088	3,596	7,520	9,807	11,911	12,902	13,010	12,301	11,324	10,067	9,373	8,663	8,146	7,753	7,574	7,517	7,596	7,382
Transportation and Warehousing	342	352	1,071	1,853	2,385	2,686	3,184	3,389	3,627	3,715	3,619	3,581	3,727	3,750	3,780	3,741	3,742	3,868	3,952	3,879
Information	102	101	198	470	870	958	1,089	1,173	1,214	1,178	1,160	1,154	1,143	1,167	1,160	1,129	1,162	1,203	1,177	1,219
Finance and Insurance	206	219	262	408	569	740	920	955	1,105	972	1,037	1,092	1,105	1,098	1,074	1,097	1,113	1,039	1,122	1,105
Real Estate and Rental and Leasing	141	137	213	537	912	1,163	1,436	1,568	1,627	1,578	1,478	1,467	1,401	1,392	1,304	1,299	1,274	1,292	1,330	1,304
Professional, Scientific, and Technical Services	434	457	620	1,257	2,160	2,559	3,148	3,387	3,513	3,449	3,261	3,233	3,141	3,116	2,999	3,018	3,056	3,125	3,233	3,207
Management of Companies and Enterprises	34	37	42	79	97	109	140	151	157	160	161	166	183	185	196	198	210	212	216	217
Administrative and Waste Services	1,043	976	1,296	2,649	4,002	4,795	5,941	6,594	6,931	6,924	6,883	6,890	6,862	6,700	6,588	6,470	6,441	6,646	7,137	6,688
Educational Services	112	126	350	919	1,463	1,731	2,100	2,350	2,478	2,508	2,566	2,933	3,620	3,997	4,205	4,285	4,499	4,727	4,729	4,800
Health Care and Social Assistance	640	663	1,690	5,251	9,099	11,377	12,941	13,391	13,158	11,499	9,965	9,163	8,541	8,030	7,541	7,364	7,504	7,225	7,308	7,199
Arts, Entertainment and Recreation	56	56	355	1,221	2,021	2,585	3,345	3,744	3,796	3,751	3,547	3,094	2,624	2,276	2,011	1,831	1,781	1,792	1,762	1,716
Accommodation and Food Services	301	388	2,962	9,501	13,290	14,712	17,132	18,014	17,953	17,085	16,129	15,534	14,941	14,210	13,327	12,599	12,290	12,346	12,149	12,048
Other Services (except Public Administration)	143	145	502	2,947	5,596	6,761	7,732	8,216	8,198	7,650	6,354	4,490	3,797	3,353	3,183	2,895	2,966	2,978	3,001	2,925
Public Administration	220	224	261	397	553	758	1,047	1,348	1,542	1,578	1,801	1,763	1,545	1,453	1,357	1,485	1,424	2,030	2,061	2,024

https://public.tableau.com/profile/kdol#!/vizhome/KansasUIClaimantsbyIndustry_15900909034550/Dashboard

Number of Individuals Receiving Unemployment Insurance Benefits
Kansas
June 2019 to June 2020



Source: Kansas Department of Labor, Labor Market Information Services; Unemployment Insurance Statistics

Questions?

Labor Market Information Services

Emilie Doerksen
401 SW Topeka Blvd. Topeka Ks 66603
Phone: 785-581-7471
Email: Emilie.Doerksen@ks.gov
Web: www.dol.ks.gov

Kansas
Department of Labor

KANSASWORKS State Board
August 5, 2020
FY20 / Quarter 4
Workforce Services Program Initiatives Summary

KANSASWORKS STATE BOARD STRATEGIC PLAN

Goal 1: Customer Service

1. Empowering Employees to Succeed

- Focus groups – In the early months of 2019, WSU traveled to each of the local areas and met with staff as part of focus groups, targeting frontline employees and partners. The purpose of these sessions was to gain additional information on customer service, empowerment, support in the workplace, and what success looks like for Workforce Professionals. The focus groups also identified the top barriers to customer service as well as best practices.
- Supervisor feedback – As a follow-up to the frontline staff focus groups, WSU conducted phone interviews with Workforce Center Supervisors to get their perspective on customer service. They were asked the same questions as their staff were during the focus groups. The results meetings were included in the overall local and state reports.
- Based on these meetings, WSU recently released a statewide report with overall strengths, opportunities, recommendations and best practices as well as a report mirroring this for each local area. These reports have been shared with each local area. During the last few months of 2019, WSU travelled to the local areas to meet with the Regional Operations Managers, the Executive Directors and the State Operations Director to review the report and discuss next steps for each local area. Each local area determined actions items and a timeline associated with these items. For the past several months, the local areas have been working together on these action items.
- On February 11th, WSU facilitated a meeting with all of the local area Executive Directors, Regional Operation Managers and One-Stop Operators in Emporia to discuss what Excellent Customer Service looks like and to begin the conversation about consistent customer service standards. On June 9th, WSU facilitated an additional meeting with this group to discuss the impacts of COVID-19, what challenges were being faced and how everyone could best work together to address these challenges to service our customers with the best customer service.

2. Obtain Customer Service Input

- Secret Shoppers – The final draft of the 2nd Secret Shopper report is available on the state board website.
- Customer Surveys – Utilizing the Workforce Center kiosk surveys, WSU has been analyzing the results and developing a follow-up survey. This survey will ask questions that complement the 11 common questions, to dive deeper into their experiences at Workforce Centers. They also analyzed all employer surveys, met with a taskforce made up of key staff and stake holders from each local area, and developed a common employer survey.
- Focus Groups - WSU conducted regional focus groups of job seekers in each local area that are co-enrolled in multiple Workforce Innovation and Opportunity Act programs. The information gathered from these groups is available in a report.

3. Determine Best Practices

- WSU will provide research on how other local areas, states and regions are approaching customer service, professional development of staff, and other challenges to identify best practices relevant to the State of Kansas.

Goal 2: Performance Accountability and Transparency

Objective 2.1: Reports with Meaningful Outcomes: Obtain and report meaningful outcomes that are evaluated on a continuous quarterly basis.

- Quarterly Dashboard Reports are posted on the State Board website for review by State Board members.

Objective 2.2: Reporting Compliance and Value: SWB will review reports that show WIOA performance compliance as well as overall value of the workforce system

- WIOA performance reports for PY 2019 now have four quarters of data.

- Compliance with WIOA measures are shown on page 2 of the Dashboard Report.
- Workforce system value is shown on page 7 of the Dashboard Report.

Objective 2.3: Examining Local Area and State-Wide Outcomes: Examine both local and state outcomes that include effective stewardship of all funds on a continuous basis

- Both program data and expenditure data is included in the Dashboard Report.
- Training and Participant expenditure data is listed by local area on page 4 of the Dashboard Report.
- Local area expenditure information is shown on pages 8-10 of the Dashboard Report.

Objective 2.4: Excellent Customer Service Across All Core Partners: Establish customer service excellence across all core partners

- Customer Service Kiosk data is now being collected at all workforce centers across the State.
- Customer Service Kiosk data is shown on page 6 of the Dashboard report.

Objective 2.5: Measuring KWSB Performance and Effectiveness: Measure SWB performance and effectiveness

- SWB members are encouraged to explore opportunities for self-evaluation of the SWB and evaluate how SWB decisions impact the workforce programs in Kansas.

Goal 3: System Messaging and Awareness

Objective 3.1 Roll-out of Common Brand across the System:

- Alex Rice, Kansas Department of Commerce Director of Marketing, presented information regarding the need for a common brand and messaging to the Local Area Board Chairs in September and during the **KANSAS**WORKS State Board meeting on November 6, 2019. It was discussed that the Common Identifier Workgroup would convene to begin the process of policy revisions and a new brand standards manual.

- The Workgroup met in January and made significant progress in decisions regarding goals and next steps that was presented by Mike Beene during the January 23 State Board Meeting.

- The Workgroup convened again prior to the May 6 State Board Meeting and again made significant progress to this effort. The Workgroup will be sharing sample logos, typography and color palettes with the State Board during the May 6 State Board Meeting. All of the materials still must be shared with the Local Board Committees during the coming months for approval as well.

Objective 3.2 Obtain understanding of KS Awareness about the system: Put together a state-wide workgroup to develop messaging in conjunction with the roll-out of common brand, which will be helpful to the Common Identifier Workgroup as they continue their work to brand the system and **KANSAS**WORKS.

Objective 3.3 Align & Strengthen State & Local Partners' Communication: This work to coincide with each of the objectives to ensure messaging and outreach is cohesive.

• Partners are asked to contribute to the quarterly **KANSAS**WORKS Newsletter

Objective 3.4 Effectively message system performance to display value of system: in January 2019, staff began to research how other states share performance information.

Goal 4: Technology Integration

Objective 4.1 The **KANSAS**WORKS.com feedback survey went live at the end of February. The survey is targeted to job seekers, employers and eligible training providers, and gathers feedback on the individual's experience with the website. From April to June 2020, 3,829 responses were received.

The state's case management system vendor, America's Job Link has undertaken a deep dive into the user experience by visiting consortium states and meeting with users from across the spectrum – case managers, job seekers, employers, and eligible training providers. The feedback they have gathered is being incorporated into the **KANSAS**WORKS.com redesign scheduled to launch in late 2020.

Objective 4.1 In mid-May, the kiosk survey was updated to allow for increased location tracking and the ability for staff to send out an email/text link to an online version of the survey.

Objective 4.2 Modifications to ReEmployKS have gone through testing and have been deployed to the live ReEmployKS site. Staff training to begin in early Q3 2020.

Objective 4.4 Local Area IV has released an RFP on behalf of Local Area's II, III, IV and V for adaptive equipment (including installation and training). They are currently awaiting responses.

KANSASWORKS State Board
August 5, 2020
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Workforce Program Initiatives Summary

PROGRAM SUMMARY UPDATES

KANSAS HEALTH PROFESSION OPPORTUNITY PROJECT (KHPOP)

The Kansas Health Profession Opportunity Project's (KHPOP) mission is to provide healthcare training and employment opportunities for individuals facing barriers to finding well-paying jobs, leading to self-sufficiency. It is administered through the workforce centers in Kansas.

For the full five-year grant period, the total projected participants are 2,000. KHPOP is in year five of the five-year grant and currently has 1,861 participants enrolled. There have been 1,434 Healthcare Training Completions and 686 participants have been employed in healthcare. We are at 93% of our enrollment goal, 100% of our healthcare training completions and at 100% employed in healthcare goals.

WORK OPPORTUNITY TAX CREDIT (WOTC)

The Work Opportunity Tax Credit (WOTC) program is a Federal tax credit available to employers for hiring individuals from certain target groups who have consistently faced significant barriers to employment. This allows the individual to move from economic dependency into self-sufficiency as they earn a steady income and become contributing taxpayers. An employer can receive a federal tax credit that varies between the amounts of $2,400 to $9,600 per applicant.

In the third quarter of FY2020, 9,923 **new** certification requests were received, resulting in 1,008 eligible for tax credits. 1,669 requests were denied. This is a federal tax savings to Kansas businesses of almost $2.7 million. The largest numbers of workers certified as eligible were recipients of Supplemental Nutrition Assistance Program (SNAP), followed by Rural Renewal County, Ex-felons, Temporary Assistance for Needy Families (TANF) and Unemployed Veterans.
The average tax credit per certification to the employer is $2,721.03.

FEDERAL BONDING

The Federal Bonding program provides individual fidelity bonds to employers for job applicants who are or may be denied coverage by commercial carriers. The Federal Bonding program is a unique hiring incentive tool that targets individuals whose backgrounds can pose significant barriers to securing or retaining employment. Job candidates benefit because they are provided a second chance to prove themselves as valuable employees. Employers benefit because they provide an avenue to hire skilled job candidates who might not be hired due to their ineligibility for bond coverage.

In the third quarter of FY2020, one employer inquired about information on the Federal Bonding program. One bond was distributed for $5,000 for a total of $5,000 issued by the Kansas Department of Commerce.

REEMPLOYMENT SERVICES AND ELIGIBILITY ASSESSMENT (RESEA)

Reemployment Services and Eligibility Assessment (RESEA) is a collaboration between the Kansas Department of Commerce and the Kansas Department of Labor. The goals of RESEA are to shorten the number of weeks Unemployment Insurance (UI) benefits are claimed, prevent and detect UI overpayments, decrease the likelihood of claimants exhausting UI benefits, cost savings to the UI trust fund and rapid reemployment for UI claimants.

RESEA is provided in sixteen Job Centers around the state. There are fifteen grant-funded positions located at five Job Centers. Wagner-Peyser funded staff provides RESEA services in offices that do not have dedicated staff. Claimants scheduled for RESEA are required to report to a workforce center as a condition to receiving UI benefits. Due to COVID-19 related capacity constraints at the Kansas Department of Labor, RESEA is on hiatus.

MY (RE)EMPLOYMENT

Beginning April 2018, a new collaboration between the Kansas Departments of Commerce and Department of Labor and **KANSAS**WORKS Workforce System began providing enhanced reemployment services to Kansans who are unemployed

and looking for work. The program, called "My (Re)Employment Plan" connects unemployment recipients at the midpoint of their claim with workforce service professionals in their area.

Individuals scheduled for My (Re)Employment Plan are provided, free of charge, personalized job search assistance, including:

- Creation of a "My (Re)Employment" Plan that focuses on goals and accountability.
- Skills assessment to match interests and skills with occupations.
- Resume, interview, and networking assistance.
- Labor market information highlighting current in-demand jobs.

Studies have shown that the longer a person is unemployed, the harder it is to get back to work. Instead of waiting until the end of their entitlement to benefits, recipients will be guided to make a planned approach toward getting a new job that emphasizes personal responsibility.

My (Re)Employment utilizes existing funding received from the United States Department of Labor and is provided in 21 locations across the state. Due to COVID-19 related capacity constraints at the Kansas Department of Labor, My (Re)employment is on hiatus.

TRADE ADJUSTMENT ASSISTANCE PROGRAM (TAA)

The Trade Adjustment Assistance (TAA) Program is a federal entitlement program that assists U.S. workers who have lost or may lose their job because of foreign trade. TAA seeks to provide adversely affected workers opportunities to obtain the skills, credentials, resources, and support necessary to become reemployed.

A petition is filed with United States Department of Labor (USDOL) on behalf of a group of workers. If certified, the petition identifies the eligible worker group within a specific firm or subdivision. Benefits and services are then provided to the workers. These benefits include reemployment and case management services. Additional funded benefits include paid classroom training, income support while attending full time training, sponsored on-the-job training, customized training, and apprenticeship programs. Funding is available for out of area job search, relocation, Health Coverage Tax Credit and a wage subsidy, for older workers. The TAA unit works closely with Kansas Department of Labor (KDOL) in determining initial eligibility and throughout their enrollment in services.

The TAA unit diligently searches to identify potential trade impacted companies with the assistance of local business consultants and the rapid response team. The TAA unit is eager to present information to community meetings as outreach, to ensure awareness of the program and benefits.

The TAA paperless process proved invaluable when the coronavirus pandemic required staff to work from home. The TAA team immediately transitioned and adapted well. Virtual meetings replaced face to face meetings, new procedures were put into place, information was added to the Commerce web page, two new email boxes were created for workers to request TAA applications (ensuring security measures are in place to protect PII, personally identifiable information). During this quarter, 122 additional workers have been determined eligible and are receiving services. Applications are being submitted every day. The Kansas Commerce Web page, **KansasCommerce.gov/TAA** provides TAA Benefit information, how to apply for TAA benefits and shared stories.

Prior to the coronavirus outbreak, the grounding of the Boeing 737 Max airliner had dire effect on Spirit AeroSystems along with their suppliers. Since the TAA certification of Spirit in February, we have seen the following companies certified: Schenker Inc (Wichita), Ducommun (Parsons), Axiom Engineering (Wichita), LMI Aerospace (Cottonwood Falls), Cox Machine (Wichita), Atlas Group (Wichita), Arconic (Hutchison), AIG PC Global Services, Inc (Olathe), SM Site Services LLC (Wichita), JCPenney Customer Care Center (Lenexa), and Golden Star Inc (Atchison). The United States Department of Labor (USDOL) has estimated 6,959 Kansas workers impacted and eligible for TAA benefits under these petitions. Kansas has 4 pending petitions and additional companies identified for possible filings.

FOREIGN LABOR CERTIFICATION

H-2A Temporary Agricultural Program

H-2B Temporary Non-Agricultural Program

H-2A is the temporary agricultural program which allows agricultural employers who anticipate a shortage of domestic workers to bring nonimmigrant foreign works to the U.S. to perform agricultural labor or services of temporary or seasonal nature. Employment is of a seasonal nature where it is tied to certain times of year by an event or pattern, such as a short annual growing cycle, and requires labor levels above what is necessary for ongoing operations. Employment is of a temporary nature when the employer's need to fill the position with a temporary worker will, except in extraordinary circumstances, last no longer than one year.

H-2A enrollments per local area:

Local Area I	188 Enrollments
Local Area II	30 Enrollments
Local Area III	2 Enrollments
Local Area IV	1 Enrollments
Local Area V	8 Enrollments
To-Date Thru 3/31/20	229 Enrollments

Housing Inspections for this quarter is 159. Worker positions for this quarter is 500.

H-2B is the temporary non-agricultural program which allows U.S. employers who meet specific regulatory requirements to bring foreign nonimmigrant workers to the United States to fill temporary nonagricultural jobs. Before requesting H-2B classification from the U.S. Citizenship and Immigration Services (USCIS), the employer must apply for and receive a temporary labor certification for H-2B workers from the U.S. Department of Labor (DOL) or (Guam DOL if the employment will be in Guam).

H-2B / 9 job orders were processed for this quarter; and 54 enrollments year-to-date.

JOBS FOR VETERANS GRANT (JVSG)

The Jobs for Veterans Grant (JVSG) continues to work directly with the military installations of Fort Leavenworth, Fort Riley, McConnell Air Force Base and Forbes Field. This overview provides a snapshot of **KANSAS**WORKS veteran employment representative outreach across Kansas. JVSG staff continue to attend SHRM, Chamber of Commerce meetings, Veterans attending Colleges, Universities', Technical colleges, Native American Indian Reservations and other non-profit entities targeting veterans within Kansas to promote Workforce Center Services across Kansas ensuring that veterans, transitioning service members and military spouses are aware of services providing them "Priority of Service" at one of the workforce center locations.

Veterans served in the Workforce Centers During the quarter, **618** veterans were served within the workforce centers with **447** receiving further assistance by Disabled Veteran Outreach Program Specialists (DVOP) based on significant barriers to employment. This assistance consisted of customized resume assistance and/or review, workshops, and basic employable skills needed for each individual veteran's needs. Additionally, **88** Employer contacts were made by Veteran Employment Representatives, with **66** veterans gaining employment, **447** of those Veterans were provided individual career services by JVSG staff this quarter.

KANVET.org 2020 provides direct access to State of Kansas veteran-specific resources and benefits without having to navigate multiple state and federal agency websites.

The site's refreshed look is more user friendly with a search window that will direct customers to their specific needs in employment, training, education, or family assistance. The main page will have commonly used resources such as:

Employment Resources which will navigate the client to specific occupations and locations throughout the state that is linked to **KANSASWORKS.com** and State employment. Within the site if a veteran, transitioning service member or

family member needs assistance it will be able to direct you to nearest veteran employment representative and Workforce Center.

Educational Resources if a client is searching for educational opportunities it will provide them an overview of each state funded Technical College, College and University displaying the amount of credit hours based on military experience that the veteran has.

Veteran and Family Resources: such as Supplemental Nutrition & Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF) to name a few.

Mental Health Support: Direct links to National and State Crisis Centers as well as contacts to assist our Men and Women Veterans and their families within the state.

Several state and federal agencies such as Kansas Boards of Regents, Commission of Veteran Affairs, Department of Aging and Disability Services, Department of Commerce and the Department of Labor-VETS assisted in refreshing the site as a user friendly for Kansas veterans, transitioning service members and military spouses.

Please take a few minutes to view the site and see what the new site brings to our Kansas Veterans, and those still serving. www.kanvet.org

Partnership between Veterans Administration (Vocational Rehabilitation& Education) and KANSASWORKS (Pilot Project)

(JVSG) Staff within Workforce Services (**KANSASWORKS**) are partnering with the Veterans Administration, Vocational Rehabilitation & Education (VR&E) Program. This pilot project was initiated on June 1st, 2020, with veterans that are in the final phases of completing their degrees and/or certifications with six (6) states participating in the pilot project with the veterans requesting to relocate to one of the six states including Kansas for employment and residency.

JVSG staff (both Disabled Veteran Outreach Program (DVOP) Consultants and Local Veteran Employment Representatives) embedded within the workforce centers have an established partnership with VA VR&E program, providing veteran clients with Labor Market Information and Employment. Since the beginning of this pilot project, which is expected to continue into 2021, during that time focus groups consisting of the six participating State Veterans Employment Managers and the Veteran Administration (VR &E) Administrators will verify the success or suggest ways to improve the VA VR&E program and their partnerships with each state.

Kansas was selected based on their continues success with job placement of **113** veterans into employment and **238** veterans receiving Labor Market Information (based on the veterans' degree plan or skills certification) from the workforce center staff (DVOP's) for PY19.

Since June 1st, Kansas has assisted four (4) veterans from the participating states wishing to relocate to Kansas in the fields of Business Administration (2) , Civil Engineering (1) and CDL certification (1) with the first locations being the KC metro area, Leavenworth and Manhattan.

DOD Skillsbridge and the Army Career Skills Program (CSP) is a component of the Transition Soldier Life Cycle. Military Installations across Kansas in partnership with the local communities have recognized this program which encourages military servicemembers to capitalize on training and development opportunities throughout their military careers so that they grow and develop as soldiers and employability skills after leaving the service. Currently, the State Veteran's Employment Manager is working with all three military installations, staff and Kansas employers to meet the needs of both the servicemembers based on their knowledge, skills and abilities(KSA's) obtained while serving our nation and to meet the employer's occupational demands.

Heroes Make America a Manufacturing Institute pilot program which is a full-time, 10-week career skills program, that launched in partnership with the U.S. Army Soldier for Life – Transition Assistance Program at Fort Riley,

KANSASWORKS, K-State University and the USO Pathfinder Program at Fort Riley. The Manufacturing Institute created the Heroes Make America program to build a pipeline from military to manufacturing careers for transitioning service members. Participants earn many certifications to include 14 college credits, 9 industry-specific certifications, a CPT Plus Certificate, and a Certificate of Competition from the Manufacturing Institute. Individual military members and family members that complete the course will receive a Production Technician Certification The students also complete a personal finance course, Strengths Finder Assessment, resume and cover letter review, and receive interview prep. A major advantage of the program is several manufacturing plants tours, networking opportunities, and live interviews.

Since its inception this program has had **146** soldiers attend with **131** interviews with local and regional Kansas employers, of those **56** soldiers have transitioned and remained in Kansas for employment and residency. Additionally, for the quarter because of the COVID-19 epidemic the course was conducted virtually with **9** participating from Kansas and **9** from Fort Hood, Tx. The workforce center presentations/classes next quarter will expand to include **5** military installations, which include Fort's Bliss, Bragg, Campbell, Riley and Hood.

KANSASWORKS **Partnership with Military OneSource** is a Department of Defense-funded program that's both a 24/7/365 call center and a website providing comprehensive information, resources and assistance on every aspect of military life, at no cost. Service members and the immediate family of active duty, National Guard and Reserve (regardless of activation status), can access Military OneSource up to 365 days post separation or retirement. All calls made to Military OneSource consultants are then referred to **KANSAS**WORKS staff, whom assists the client in locating employment in various locations within Kansas.

During the quarter, **1** Military Spouses and **1** Transitioning Servicemember currently all three are at overseas locations being aided by Workforce Center staff in relocation and employment services.

KANSASWORKS **Partnership with Fort Leavenworth and Military OneSource Directive** During the quarter the State Veterans Employment Manager, Regional Operations Manager for LWDB III met with the Directorate of Plans, Training, Mobilization and Security (DPTMS), Soldier-for-Life, Army Community Services and Fort Leavenworth Public Affairs Office. The discussion revolved around Transitioning Service Members and military spouses' employment with the area, a directive from the Army Chief of Staff directed Fort Leavenworth to participate in a pilot program with the assistance of **KANSAS**WORKS staff and the installation. Commerce has posted a position to fill this gap and assist with this program and Soldier for Life Transition Assistance Program (SFL-TAP). Additionally, the installation and Commerce are drafting a MOU to house a Veteran Employment Representative permanently on Fort Leavenworth.

Hilton Honors Military Program is aimed at giving back to Veterans, military service personnel and their spouses. In partnership with the National Association of State Workforce Agencies (NASWA) and the Kansas Department of Commerce/JVSG, Hilton Honors is donating points to eligible transitioning service members, Veterans, and military spouses. By becoming an Honors Military member, the Veteran and eligible individuals will receive a 100,000-point donation to support travel related to their job-search activities.

For this quarter, Kansas enrolled **4** eligible clients to take advantage of this program so that may be able to stay free or a reduced rate throughout Hiltons across the country. Workforce Staff also promote this program for the entire state of Kansas based on the locality and employment opportunities in Kansas, of the **4** eligible clients **2** are remaining in Kansas. Additionally, with this program we have seen an influx of more servicemembers and families remaining in Kansas.

Kansas Employment Exploration Program (KEEP Veterans Here) The Kansas Employment Exploration Program was designed to give transitioning Soldiers the opportunity to visit communities and employers around the state of Kansas to see what employment opportunities are available for them and their family members. The program is sponsor by the Soldier for Life Transition Assistance Program at Fort Riley, Kansas. The program has been postponed during the quarter, due travel and medical restrictions.

REGISTERED APPRENTICESHIP

During the Quarter Kansas Department of Commerce Registered Apprenticeship has been awarded Tier I of the **"Building State Capacity to Expand Apprenticeship through Innovation"** otherwise referred to as **State Apprenticeship Expansion 2020 (SAE 2020)** grant. **The award amount is $449,600.00 and the Period of Performance shall be from July 1, 2020 thru June 30, 2023.** The goal of these funds is to expand the national Registered Apprenticeship system by funding baseline activities that improve States' ability to serve, improve, and strategically scale the Registered Apprenticeship Program model.

Tier I Baseline Goals and Activities in Kansas

- **Baseline Goal 1: Expand the current State-wide RA structure**

In order to expand the current State-wide Registered Apprenticeship (RA) structure currently in place, Commerce will use grant funds to develop standardized training, support structures, resources, and activities that strengthen compliance with parts 29, subpart A, and 30. Commerce will create a new position, a Registered Apprenticeship Grant Coordinator (RAGC.) The RA Program Manager will continue to provide technical, managerial and administrative support of the project, while this fulltime position will oversee the grant project, and provide Registered Apprenticeship staff training in collaboration with the Registered Apprenticeship Program Manager (RAPM) and will comply with all RAP requirements. Further, the RAGC will provide oversite with daily data entry in RAPIDS and with the development of RA Standards as well as effective processes and systems to ensure accurate and complete execution of RA Sponsor/Apprentice Registration.

- **Baseline Goal 2: System Alignment for Apprenticeship Expansion:**

Kansas will create stronger alignment for RA with educational and workforce systems, in order to develop a strong statewide system. Commerce will continue to develop new, formal partnerships with secondary education and postsecondary education and training institutions to create a pipeline to RA opportunities in in-demand professions in the state by hosting a series of RA informational sessions encompassing program requirements, program structure and program benefits. These sessions are designed to strategically share the RAP Model to education and workforce system entities, to provide additional resources that will connect education, business and industry, and economic development in the region. Commerce continues to support integration into the current WIOA workforce development, education and economic development and continues to work with the American Job Center (AJC) through the LWDBs working to place their appropriate customers in RAP. Each Registered Apprentice applicant is required to create a **KANSAS**WORKS.com Jobseeker Plus Account in order to qualify for any suitable funding reimbursements. The LWDBs continue to recruit apprentices for RAP Sponsors and co-enroll WIOA-eligible individuals to provide case management and supportive services when suitable. These deliverables will bridge the gaps in system alignment and strengthen the alignment of Registered Apprenticeship with education and workforce systems, thus increasing the number and quality of RAPs.

- **Baseline Goal 3: Improving Data Sharing and Data Integrity:**

Commerce recently adapted RAPIDS as the case management system for RAP registration activities in Kansas. Commerce commits to improve data collection and data integrity by hosting informational and training sessions on RAPIDS for new and existing RAP Sponsors, as well as for all State and local Registered Apprenticeship Program Staff. In addition to the RAPIDS system, Kansas RA participates in America's JobLink Alliance Technical Support (AJLA-TS) products for collection of case management, training, recruiting, provider, employer, job order, and employment related fields. The Kansas version of this product is called **KANSAS**WORKS.com. This management information system is a vast, interactive database designed to be a comprehensive data collection and reporting warehouse. Kansas RA recently adapted **KANSAS**WORKS.com, and will continue to adapt as needed, this system to collect required service level data elements in relation to Annual Registered Apprenticeship Reporting.

April/May/June

Due to COVID-19 pandemic concerns, staff have conducted most business matters through virtual meetings and email through the end of the quarter. During the quarter Registered Apprenticeship staff have worked with Registered Sponsors providing guidance related to program interruption in some instances causing a shortage of On-the-Job training hours and Related Technical Instruction training hours due to COVID-19.

Registered Apprenticeship staff continue to work with many of their existing sponsors updating their Registered Standards and Sponsor information. In many instances the sponsor has updated their Related Technical Instruction component.

Plumbers & Pipefitters Registered Apprenticeship program have finalized a new application process that would allow jobseekers to apply more frequently.

Registered Apprenticeship staff continue to expand the recruitment of new sponsors, development on new programs, screening and enrollment of registered apprentices. Additionally, RA Sponsors who enroll their apprentices in **KANSAS**WORKS.com continue to be reimbursed a portion of the cost of the Related Technical Instruction for each apprentice enrolled through this project utilizing Registered Apprenticeship grant funding. Each local area continues to participate in presentations & roundtable sessions connecting with education, business and industry for additional Registered Apprenticeship opportunities. (Currently, RA Staff are having these meeting through Virtual meetings and Conference Calls.)

Registered Apprenticeship continues to provide employers an opportunity to build a structured training system that allows employers to grow their own, a system that helps meet workforce and retention needs.

SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)

The fourth quarter was frustrated immensely by the COVID-19 pandemic. The entirety of April and May saw participants on paid break due to the state-imposed quarantine orders based on the pandemic as well as the majority of host agencies closing their doors. Only 42 of the 62 assigned participants were able to return to work at some point in June. The 20 who could not go back, remained on paid break. Due to the sharp rise in COVID-19 cases locally toward the end of June the difficult decision to return all participants to paid break status was made.

Despite the negative impact COVID-19 has had on SCSEP, core measures did not take as big of a blow as assumed. The biggest negative impact was the sharp drop in service level as new placements have largely been impossible with agencies closed or not taking new volunteers. Only two new placements were added in June, which were the first since early March. The CSA hour goal was achieved in part due to a limited offering of increased hours through the month of June for the participants who could return to their worksite.

Employment follow-ups at 4th quarter end found a few employers communicated some employees were on unpaid leave, laid off, or even voluntarily resigned due to personal concerns about exposure to COVID-19. Job placements took a hit as only one participant obtained employment during this quarter. If not for the pandemic, the program was on track to exceed job placements made in FY19.

Older Kansans Employment Program (OKEP)

OKEP providers are seeing almost a complete shutdown of services during the 4th quarter of 2020. Case managers are actively reaching out by phone to participants to continue limited follow-up services, however individuals who are looking for employment are adding safety requirements as part of their job search and employment needs. The vast pool of applicants does not have access or know-how to the digital world and thus are unable to complete on-line training or other job search activities. As we anticipate the new normal on how to serve and employ the senior population, we will need to explore innovative ways to reconnect seniors to the employment world. Discussion on ways to accomplish this are occurring at the State level. A Microsoft TEAMS meeting will be held in August to start fielding additional ideas on how to engage seniors. The need for senior employment is still great, and we cannot allow the pandemic to sideline these workers.

Kansas RETAIN – Retaining Employment and Talent After Injury/Illness Network

In September 2018, the Kansas Department of Commerce, in partnership with the Workforce Alliance of South-Central Kansas, the Kansas Department of Health and Environment, and the Susan B. Allen (SBA) Memorial Hospital in Butler County, was awarded $1,877,823 for a RETAIN Phase I planning grant from the US Department of Labor. This demonstration project will test the impact of early intervention strategies that improve stay-at-work/return-to-work (SAW/RTW) outcomes of individuals, living or working in Butler County, who experience a debilitating injury or illness while employed. The project will address both on-the-job and off-the-job injuries and illnesses. Central to this project is the early coordination of health care and employment-related supports and services to help injured or ill workers remain in the workforce. The Kansas RETAIN Project has been branded **RETAINWOR*KS***.

- The Kansas Department of Commerce has received a one-year grant extension from USDOL/ODEP, extending the period of performance through March 30, 2021, with additional funding of $425,934 for a total of $2,303,757.
- There are currently 44 participants enrolled (36 Treatment, 8 control) with referrals from more than 20 medical providers.
- The RETAIN Medical System Partner has changed from Susan B. Allen Memorial Hospital, ending March 30, 2020, to Ascension Via Christi – Wichita, effective April 1, 2020 through March 30, 2021.

WORKFORCE/CORRECTIONS INITIATIVES

Alternative Workforce Specialist serves as the liaison between Kansas Dept. of Commerce and Kansas Dept. of Corrections to work Statewide at increasing opportunities for individuals involved in the criminal justice system to rejoin the workforce in sustainable living wage employment. Statewide involvement in initiatives this quarter includes:

1) Career planning with Certified graduates of the Washburn Tech program at Kansas Juvenile Correctional Facility (KJCC),
2) Serving as co-chair of a subcommittee of the Community Health Improvement Plan in Wyandotte County through the Wyandotte Economic Development Council to strategize on decreasing barriers for individuals with criminal history to rejoin the workforce,
3) Regular meetings with Dept. of Corrections Executive Director of Programs and Risk Reduction and Dept. of Corrections Job Specialists to discuss goals and connections needed to foster employment for individuals exiting the correctional facilities,
4) Creating training for Kansas Dept. of Corrections Job Specialists about the workforce system and KANSASWORKS.com,
5) Providing training for workforce professionals and partner agencies on employment support specific to individuals involved in the justice system,
6) Conducting research to identify emerging opportunities for employment and assistance for individuals with justice system involvement to reenter the workforce.

See below data from the Washburn Tech Program at KJCC. COVID-19 caused the classroom training to shut down resulting in a reduced number of participants in Spring 2020.

	Unique Students	Credit Hours Enrolled	Credit Hours Completed	Credentials Earned	OJT Students
Summer 2018	44	355	334	47	7
Fall 2018	100	1,307	1,257	145	9
Spring 2019	120	1,098	1,059	213	6
Summer 2019	89	436	424	37	7
Fall 2019	117	1,261	1,174	141	7
Spring 2020	94	780	379	5	11

KANSAS BOARD OF REGENTS

Adult education centers are now providing online TABE (Test for Adult Basic Education) and remote proctored GED testing for students to complete assessments and take their high school equivalency test. This has allowed centers to continue enrolling students and assist existing students in progress toward and completion of their educational goals.

Twenty adult education providers have been awarded Title II funds to serve adult education students over the next WIOA grant period. Looking beyond the traditional classroom setting, several of these providers are currently engaged in projects with their career technical education partners to provide contextualized academic instruction in programs such as welding and construction.

VIRTUAL JOB FAIRS:

August 25, 26, 27 2020 & September 22, 23, 24 2020
October 27, 28, 29 2020 & December 8, 9, 10 2020

Common Identifier & Operations Update

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KANSASWORKS
Common Identifier Update

- The Common Identifier Workgroup has gathered since the previous State Board Meeting and have put together sample common identifiers to share with the State Board. All of the graphics included were shared with the local boards in May and June. Work continues and graphics must be approved prior to moving forward.
  - The Common Identifier Workgroup will continue to meet to continue working on logos to share with the local boards.
  - Workgroup members planned to share the graphics with their local boards during their next meetings in May and June.
  - Work will continue to progress putting together **KANSAS**WORKS Brand Guidelines.

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KANSASWORKS WORKFORCE CENTER
Kansas City Metro

KANSASWORKS WORKFORCE CENTER
Junction City • Lawrence • Manhattan • Topeka

KANSASWORKS WORKFORCE CENTER
South Central Kansas

KANSASWORKS KANSAS CITY METRO
Johnson • Leavenworth • Wyandotte

KANSASWORKS WORKFORCE CENTER
Kansas City Metro

3

4

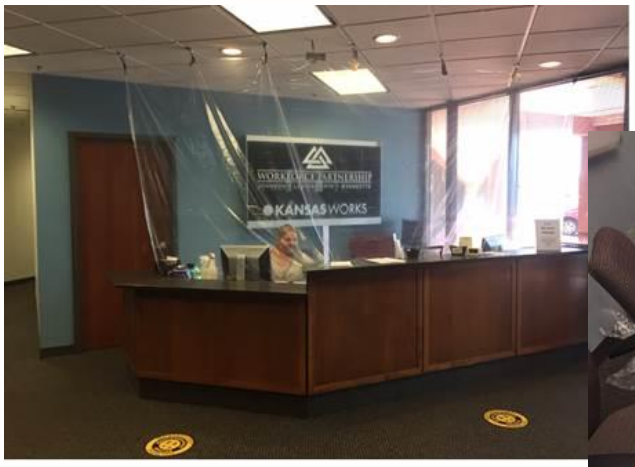
KANSASWORKS Virtual Job Fair

- The next **KANSAS**WORKS Virtual Job Fair is scheduled for August 25 – 27, 2020.
- Pre-register at KansasworksVirtualJobFair.EasyVirtualFair.com
- **KANSAS**WROKS Virtual Job Fairs will be held on a monthly basis for the remainder of 2020
  - September 22-24
  - October 27-29
  - December 8-9

KANSASWORKS Virtual Job Fair

- The first **KANSAS**WORKS Statewide Virtual Job Fair was held Wednesday, May 20th from 8am until Thursday, May 21st with approximately 25 employers and 1658 job seekers participating.
- The second **KANSAS**WORKS Statewide Virtual Job Fair was held Tuesday, June 23rd from 8am until Thursday, June 25th with approximately 165 employers and 1497 job seekers.

- Drive-Thru Job Fair
- Local Area V, Southeast **KANSAS**WORKS
- Five Locations;
  - Emporia
  - Pittsburg
  - Independence
  - Chanute
  - Paola
- 288 Job Seekers Participated



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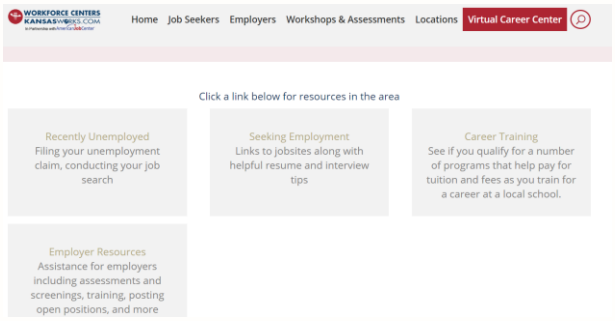
Wichita – Virtual Career Center

- Workshops have been converted/created into videos.
- 20+ videos created
- Schedule a virtual meeting.
  - Job Seekers and Employers

https://workforce-ks.com/virtual-career-center/



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Live Chat, April 1 to June 30, 2020

- 2673 chats
- Average response time: 54 seconds
- Average chat duration: 11 mins 31 secs
- Average Satisfaction rate: 84%
- Top Rated Agents:
  1. Herla Reyes
  2. Kelly Collins
  3. Jolene Ray
  4. Kevin Crockett
  5. Christa Taft

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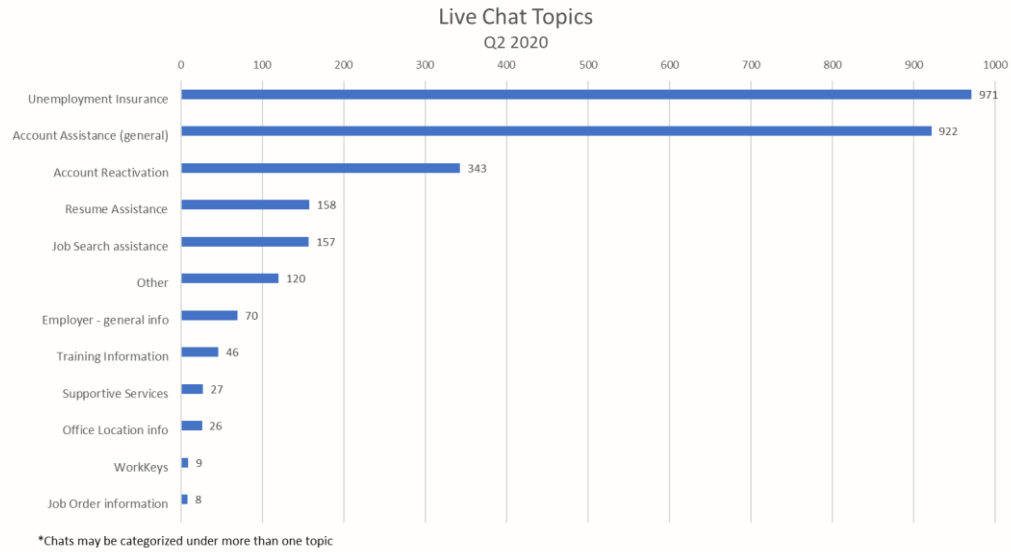

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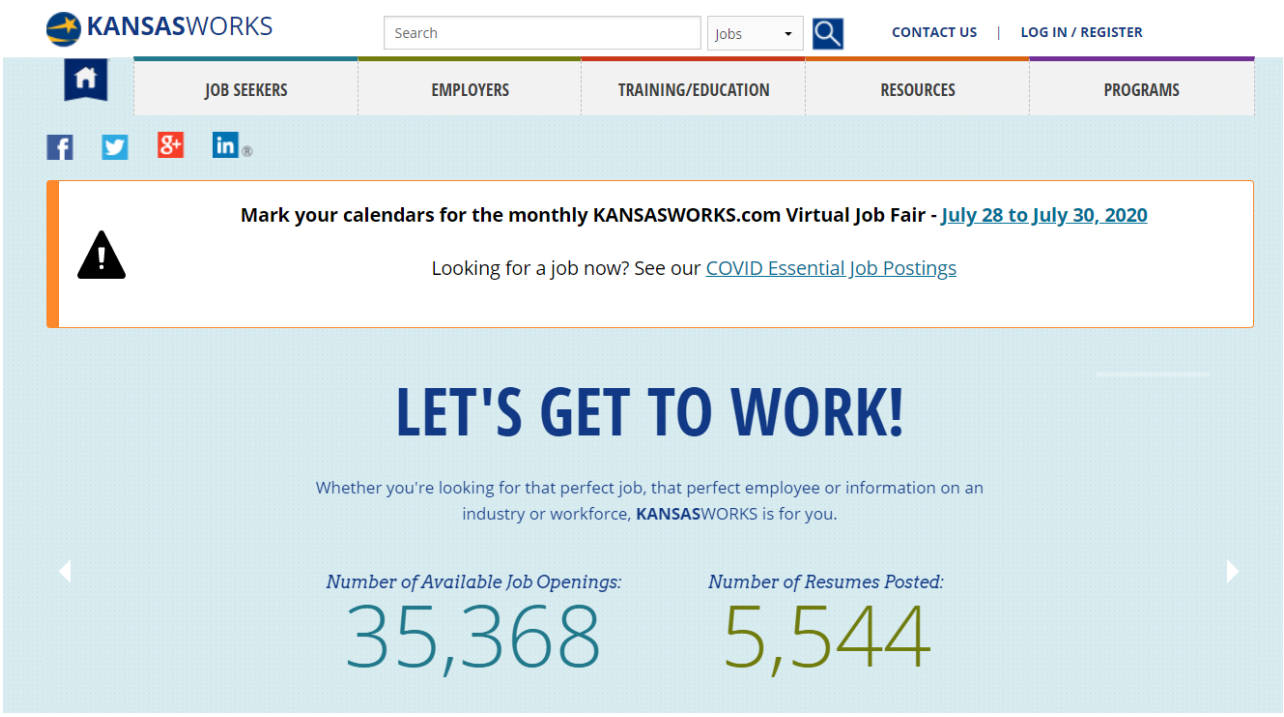

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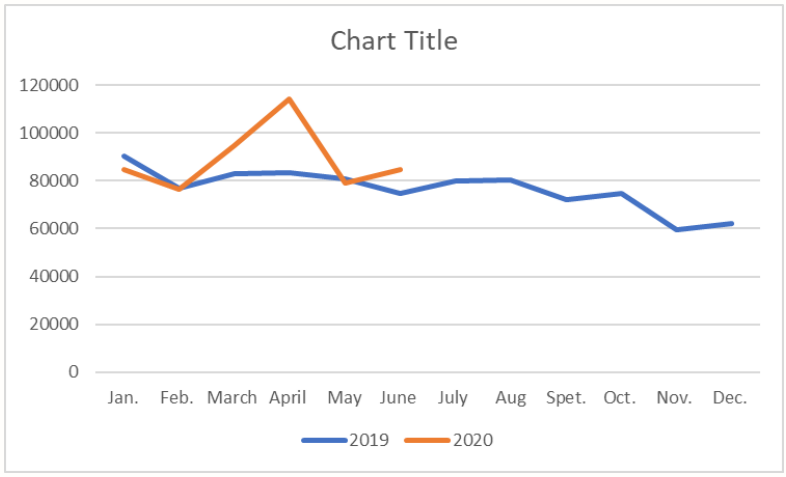
KANSASWORKS.com Traffic



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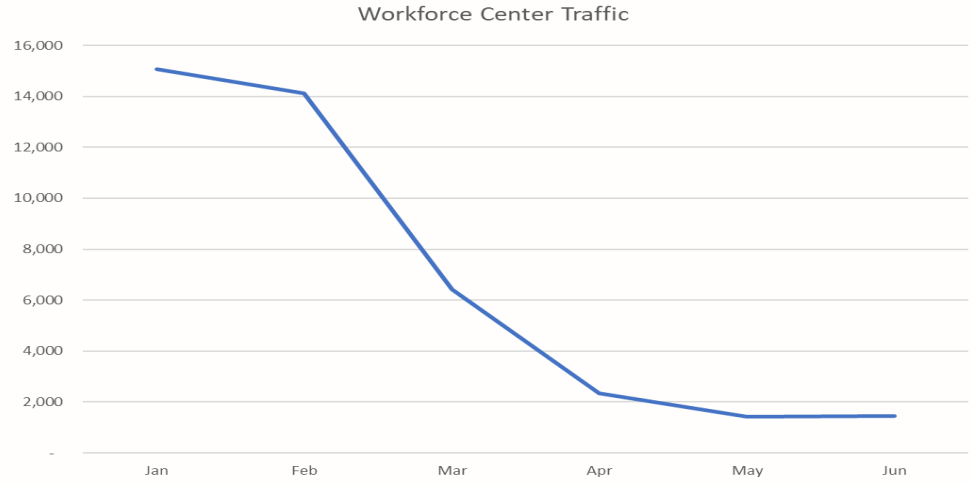
Workforce Center Traffic PY19



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Trade Adjustment Assistance

RESOURCES

TAA Benefits Handout

Search for Kansas TAA petitions (USDOL website)

TAA Certified Worker Resources

Lose your Job Due to Foreign Trade?

What to do when Foreign Trade Affects your Company

APPLY FOR TAA - EMPLOYEES

To begin the enrollment process watch the **"TAA Program & What You Need to Know"** video below. Once you have watched the video, create a **KANSAS**WORKS account and email Applytaa@ks.gov to request an application with the name of your layoff employer.

APPLY FOR TAA - EMPLOYERS

For businesses who would like to apply for the TAA program CLICK HERE.

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Rapid Response Resources

Resources

- Job Dislocation: Making Smart Financial Choices after a Job Loss
- Retirement and Health Care Coverage…Questions and Answers for Dislocated Workers
- How to Apply for Unemployment Benefits
- How to Apply for Unemployment Benefits (Spanish)
- Job Search Workbook
- Job Search Workbook (Spanish)
- KanCare Brochure
- KanCare Brochure (Spanish)
- Rapid Response: Frequently Asked Questions
- Rapid Response: Frequently Asked Questions - Spanish
- Rapid Response: Moving and Weekly Questions
- Rapid Response: Moving and Weekly Questions - Spanish

Rapid Response Serves...

- Rapid Response for Laid-Off Workers who have been displaced - access a comprehensive range of direct services, benefits, training opportunities, and income support.
- Rapid Response Services to Employers - avoid future layoffs, access incumbent worker training programs and skilled job seekers and become familiar with employment rights and regulations such as the WARN Act, administered by the DOL.

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Mobile Workforce Centers

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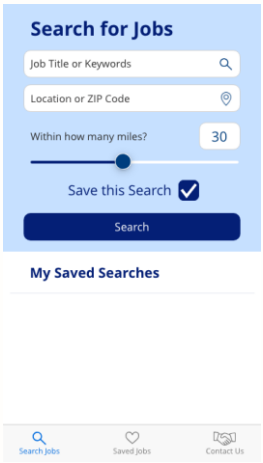
KANSASWORKS – Job Search App.

KANSASWORKS State Board Goal – Technology Integration



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GET IT ON Google Play

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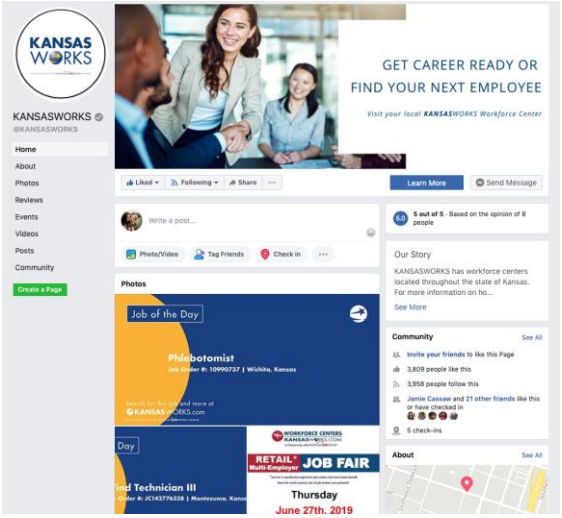
KANSASWORKS Facebook

KANSASWORKS State Board Goal – System Messaging & Awareness



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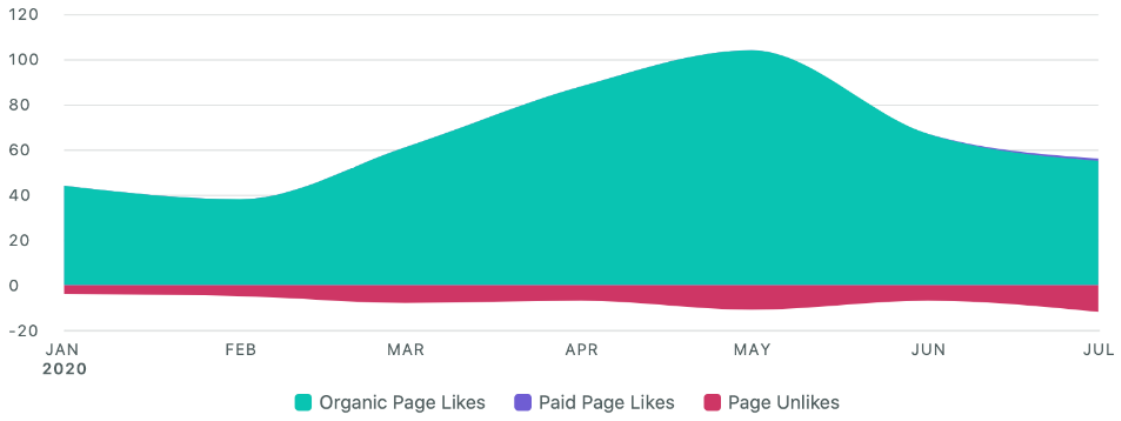
Facebook Audience Growth

See how your audience grew during the reporting period.

Net Page Likes Breakdown, by Month



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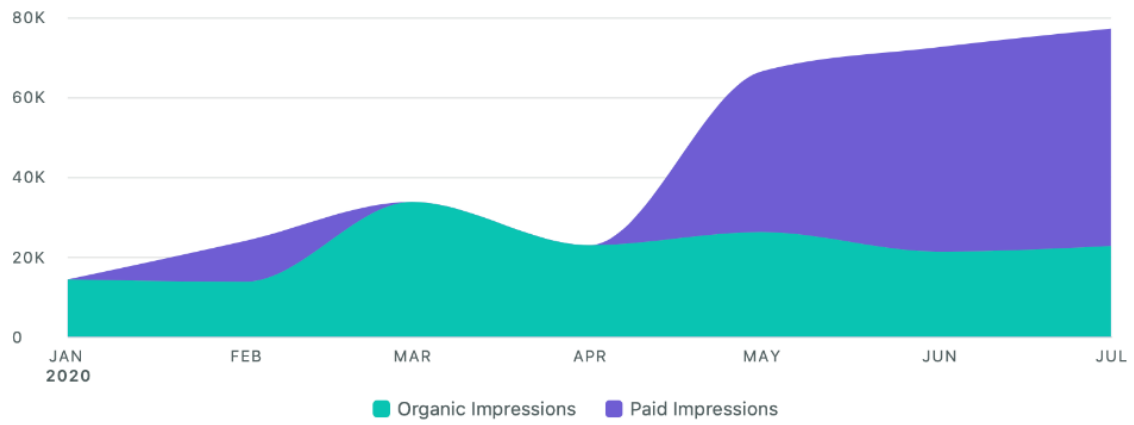
Facebook Impressions

Review how your content was seen by the Facebook community during the reporting period.

Impressions Breakdown, by Month



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KANSASWORKS Twitter

KANSASWORKS State Board Goal – System Messaging & Awareness

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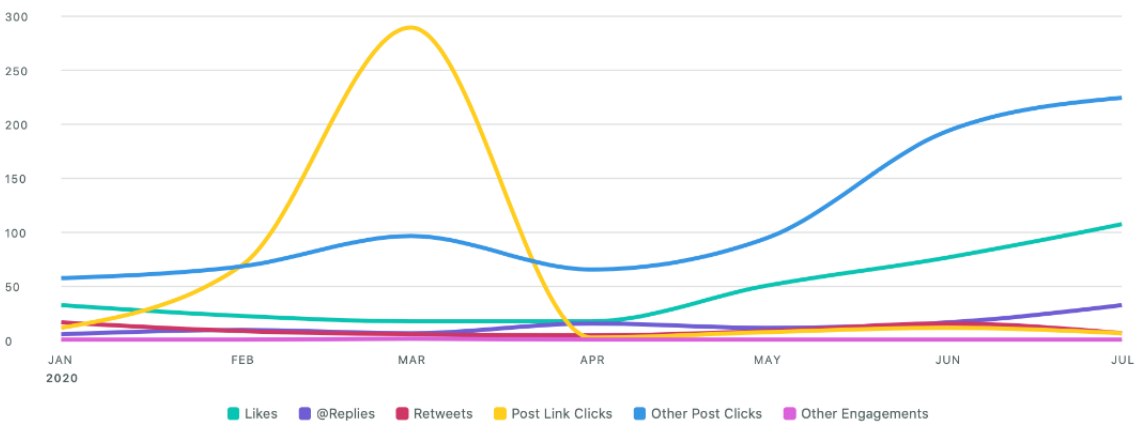
Twitter Engagement

See how people are engaging with your posts during the reporting period.

Engagements, by Month



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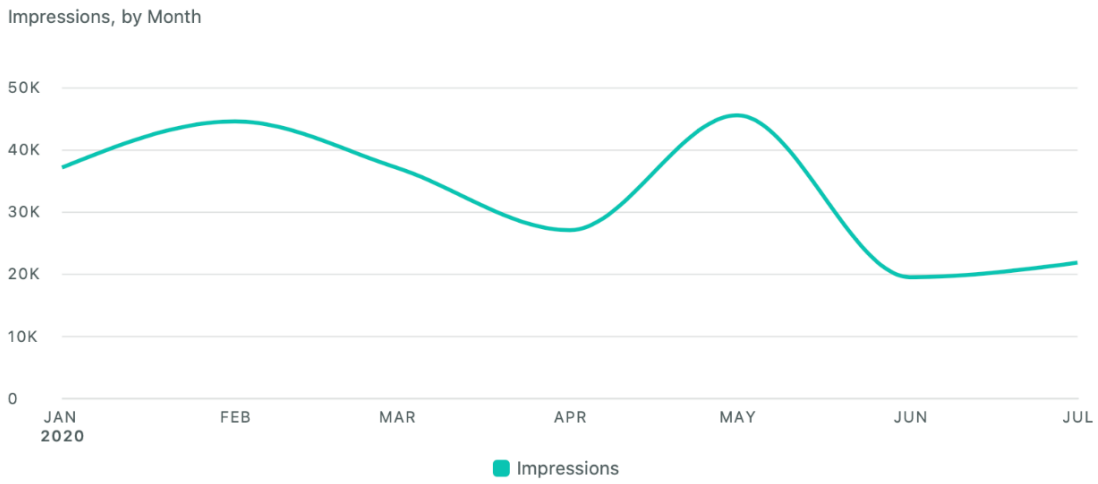
Twitter Impressions

Review how your content was seen by the Twitter community during the reporting period.



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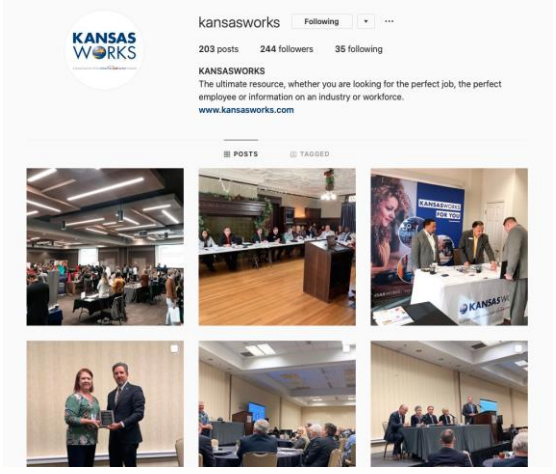
KANSASWORKS Instagram

KANSASWORKS State Board Goal – System Messaging & Awareness



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KANSASWORKS Newsletter

KANSASWORKS State Board Goal – System Messaging & Awareness

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